

Dear City Official,

For the last eight years, the National League of Cities (NLC) has been pleased to partner with Utility Service Partners (USP), a HomeServe Company, in offering the NLC Service Line Warranty Program. During this time:

- **The program has grown to serve more than 500 municipalities and over 400,000 customers.**
- **Homeowners have saved more than \$64 million in repair costs since the program's inception.**

Offered at no cost to cities, the NLC Service Line Warranty Program educates homeowners about their service line responsibilities and offers affordable protection for unanticipated, and often costly, repairs to broken or leaking water and sewer lines.

"To date Newark homeowners have saved over \$650,000 in repair costs. We have also been given positive feedback from citizens who have not chosen to purchase the warranty but still appreciate the City providing information."

-Mildred Crump, Council President, Newark, NJ

In addition to offering important coverage to residents, the program makes financial sense for the city, providing a non-tax revenue stream that can be dedicated to a number of important initiatives. Additionally, the program keeps dollars in the local economy by utilizing local contractors to execute the repairs.

NLC is working to bring you programs that provide solutions backed by superior service. We are here to help cities participate and ensure the program works for you. I strongly encourage you to consider the NLC Service Line Warranty Program for your city.

"I think it is such a wonderful plan the City came up with. It has been very beneficial to me. It gives me a sense of relief knowing I have help."

-David S., Resident, Tulsa, OK

For more information, please contact Katie Colten at kcolten@nlc.org or 202-626-3160. To learn more about the program, visit the Service Line Warranty section of our website.

Sincerely,



Clarence E. Anthony
CEO & Executive Director
National League of Cities