



# Beach Cities Outreach Outcomes

November 2019 - December 2021

## Final Report

| Assessments, Interactions                                                                                                        | From Contract Start to Date |     |     |       | Progress to Date |          |
|----------------------------------------------------------------------------------------------------------------------------------|-----------------------------|-----|-----|-------|------------------|----------|
|                                                                                                                                  | MB                          | HB  | RB  | Total | Goal             | Progress |
| <b>Street Outreach Interactions by City: Contacts in the field between Outreach / Housing Navigators and Clients</b>             |                             |     |     |       |                  |          |
| Number of Clients                                                                                                                | 55                          | 66  | 102 | 223   |                  |          |
| Number of Interactions                                                                                                           | 411                         | 362 | 598 | 1371  |                  |          |
| <b>Clients Case Managed: Ongoing engagement centered around a housing plan</b>                                                   |                             |     |     |       |                  |          |
| 1 - 4 (Priority Score 1)                                                                                                         | 0                           | 0   | 3   | 3     |                  |          |
| 5 - 7 (Priority Score 2)                                                                                                         | 3                           | 1   | 1   | 5     |                  |          |
| 8 - 11 (Priority Score 3)                                                                                                        | 8                           | 7   | 14  | 29    |                  |          |
| 12 - 17 (Priority Score 3)                                                                                                       | 14                          | 15  | 37  | 66    |                  |          |
| Totals:                                                                                                                          | 25                          | 23  | 55  | 103   |                  |          |
| <b>Clients Assessed (By Acuity Score): CES Surveys conducted with Clients by Beach Cities Outreach staff</b>                     |                             |     |     |       |                  |          |
| 1 - 4 (Priority Score 1)                                                                                                         | 0                           | 0   | 0   | 0     |                  |          |
| 5 - 7 (Priority Score 2)                                                                                                         | 2                           | 0   | 0   | 2     |                  |          |
| 8 - 11 (Priority Score 3)                                                                                                        | 8                           | 8   | 11  | 27    |                  |          |
| 12 - 17 (Priority Score 3)                                                                                                       | 10                          | 11  | 20  | 41    |                  |          |
| Totals:                                                                                                                          | 20                          | 19  | 31  | 70    | 200              | 35%      |
|                                                                                                                                  | 5                           | 4   | 25  | 34    |                  |          |
|                                                                                                                                  | 25                          | 23  | 56  | 104   |                  |          |
| <b>Documentation / Benefits Enrollment: Clients who have all necessary documents, and are enrolled in eligible DPSS programs</b> |                             |     |     |       |                  |          |
| Document Ready                                                                                                                   | 14                          | 12  | 26  | 52    |                  |          |
| Benefits Enrolled                                                                                                                | 12                          | 13  | 31  | 56    |                  |          |
| Totals:                                                                                                                          | 26                          | 25  | 57  | 108   | 120              | 90%      |
| <b>Program Placements</b>                                                                                                        |                             |     |     |       |                  |          |
|                                                                                                                                  | From Contract Start to Date |     |     |       | Progress to Date |          |
|                                                                                                                                  | MB                          | HB  | RB  | Total | Goal             | Progress |
| Interim Housing Referrals Made                                                                                                   | 14                          | 20  | 41  | 75    | % Attained:      | 84%      |
| Interim Housing Referrals Attained                                                                                               | 7                           | 18  | 38  | 63    | 24               | 263%     |
| COVID-19 Project Room Key Referrals Made                                                                                         | 5                           | 6   | 6   | 17    |                  |          |
| COVID-19 Project Room Key Referrals Attained                                                                                     | 2                           | 6   | 6   | 14    |                  |          |
| COVID-19 Rec Center Shelter Referrals Made                                                                                       | 0                           | 3   | 9   | 12    |                  |          |
| COVID-19 Rec Center Shelter Referrals Attained                                                                                   | 0                           | 3   | 8   | 11    |                  |          |
| <i>*Broken out from Interim Housing Referrals *COVID-19 Emergency Action Steps*</i>                                              |                             |     |     |       |                  |          |
| Treatment Programs Referrals Made                                                                                                | 5                           | 9   | 16  | 30    | % Attained:      | 73%      |
| Treatment Program Referrals Attained                                                                                             | 3                           | 5   | 14  | 22    | 50               | 44%      |
| Stable Housing Referrals                                                                                                         | 13                          | 9   | 24  | 46    | % Attained:      | 87%      |
| Stable Housing Placements                                                                                                        | 12                          | 6   | 22  | 40    | 22               | 182%     |

## Dictionary

| Term                          | Definition                                                                                                                                                                                                                                                                                                                                                           |
|-------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Assessment                    | Standard set of questions used to determine a client's vulnerability. The vulnerability is quantified as the client's 'Acuity Score.' There is a separate assessment for each population: Single Adults, Families and Youth. Also known as a VI-SPDAT (Vulnerability Index - Service Prioritization Assistance Tool).                                                |
| Acuity Score                  | The numeric outcome of an Assessment, measuring a client's vulnerability while experiencing homelessness. Certain programs and resources are only available to clients with a high enough Acuity Score.                                                                                                                                                              |
| Priority Score                | A simplification of the range of Acuity Score values into a scale with scores 1 (Acuity Score 0-4), 2 (Acuity Score 5-7) and 3 (Acuity Score 8-17). Certain programs and resources are only available to clients with high enough Priority Scores. For example, only clients with a Priority Score of 3 are eligible for enrollment in a Housing Navigation program. |
| CES                           | Coordinated Entry System; a common set of protocols, including assessments and referrals, used by homeless service providers across Los Angeles County in order to connect people experiencing homelessness to various resources and services more efficiently.                                                                                                      |
| Documentation Ready           | A term meaning that a client has secured their California ID, Social Security Card, Verification of Income, and Verification of Homelessness.                                                                                                                                                                                                                        |
| DPSS Benefits Enrollment      | Assistance with enrollment in appropriate Department of Public Social Services programs including; General Relief, Cal Fresh, Cal Works, etc.                                                                                                                                                                                                                        |
| Interim Housing               | This section includes Crisis and Bridge Housing. An interim facility is where individuals can be temporarily housed and continue receiving ongoing care for a specific reason, either medical or mental health related including recuperative care. This also includes the 3 tiers of COVID-19 related shelters.                                                     |
| Project RoomKey               | COVID-19 Tier 1 - Utilizes hotel/motels for shelter, targeted for asymptomatic people experiencing homelessness (PEH) who are considered high-risk and need shelter. Includes seniors 65+ and/or those with underlying health conditions.                                                                                                                            |
| Isolation and Quarantine Site | COVID-19 Tier 2 - Consists of shelters for those who test positive, are symptomatic, or need isolation and quarantine while waiting for test results or access to testing, and PEH who are asymptomatic but may need isolation due to exposure to a COVID-19 positive individual. *Not utilized in this report*                                                      |
| Recreation Center             | COVID-19 Tier 3 - LA City and County Recreation Centers utilized as general emergency shelter for asymptomatic PEH.                                                                                                                                                                                                                                                  |
| Referral Made                 | A request sent to a program to provide services to a client.                                                                                                                                                                                                                                                                                                         |
| Referral Attained             | A response to a 'Referral Made,' confirming that the program is able and willing to provide their services to the referred client.                                                                                                                                                                                                                                   |
| Treatment Programs            | Includes linkage to programs for mental health, Detox and substance use, and physical health care.                                                                                                                                                                                                                                                                   |
| Stable Housing                | Any housing that a client can stay housed in with no time limitation placed on their stay. Also known as Permanent Housing.                                                                                                                                                                                                                                          |

## Reporting Period: Nov. 2019 - December 2021

| Meeting Participation<br>And Training Outcomes | From              |      |          | Notes |
|------------------------------------------------|-------------------|------|----------|-------|
|                                                | Contract<br>Start | Goal | Progress |       |
| Monthly Beach Cities Management                | 25                | 16   | 156%     |       |
|                                                |                   |      |          |       |
| Beach Cities Hub Care Coordination             | 32                | 32   | 100%     |       |
|                                                |                   |      |          |       |
| SBCCOG Homeless Task Force Bi-Monthly          | 9                 | 8    | 113%     |       |
|                                                |                   |      |          |       |
| Annual Community Stakeholder Roundtable        | 1                 | 1    | 100%     |       |
|                                                |                   |      |          |       |
| City Staff Training for Frequent Contact Staff | 1                 | 1    | 100%     |       |
| City Staff Training for remaining Staff        | 1                 | 1    | 100%     |       |
|                                                |                   |      |          |       |