

Proposal For:



Presented by:

Dylan Smith 1/30/2015







Date: 1/30/2015

Customer: City of Manhattan Beach

Attn: Gwen Eng

Re: ShoreTel ShoreWare 14.x

Packet Fusion is pleased to submit our complete System and Installation project proposal. We understand how to leverage technology to increase productivity and reduce bottom line cost of your business. As a certified ShoreTel partner, Packet Fusion, Inc. looks forward to providing you with full-service engineering and installation for all of your technology needs. We are committed to adhering to your schedule while maintaining flexibility and providing you with a technically sound solution.

We are providing a solution for you based on ShoreTel's ShoreGear product which scales from 20 to 40,000 lines. Supported within this unit are all the capabilities your business needs to maximize its success, including robust telephony features, voice mail, call center, computer telephony integration, and much more.

By choosing ShoreTel for your site, you'll be installing a platform that delivers a powerful, affordable solution that's quick to deploy and easy to manage. Since it's an integrated solution, everything you need is right there in one compact chassis that can be managed from a single, intuitive software application.

The design of this proposal is based on the preliminary information that we have gathered. In this proposal you will find our scope of work and pricing. Please take your time to look over this proposal and familiarize yourself with all that Packet Fusion will provide. Should you have any further questions or need further explanation, please do not hesitate to give me a call. We also included leasing options with our leasing partners, Tamco. www.tamcocorp.com

Best Regards,

Dylan Smith
Packet Fusion, Inc.
18025 Sky Park Circle, Ste H
Irvine CA 92614
main (949) 748-8500
fax (949) 474-7711

Email: <u>dsmith@packetfusion.com</u>
Website <u>www.packetfusion.com</u>

PACKET FUSION OVERVIEW

Packet Fusion provides telephony solutions to mid-market and enterprise companies. We specialize in Voice over IP, LAN applications, wireless technology, switching, routing and advanced, enterprise communication networks. We offer a world class portfolio of products and services with unparalleled customer satisfaction.

Through strong vendor relationships and exceptionally skilled in-house resources, we've built an extensive portfolio of infrastructure hardware, management systems and applications. Whether you have a 20-person single site or a 5,000-line worldwide enterprise, Packet Fusion will provide a specialized team to ensure a successful project completed on time and on budget. Our experienced engineers work closely with your team to design, implement and maintain communications solutions that satisfy critical business needs. We build strong, long-lasting relationships with our customers based on consistent quality and responsiveness.

Packet Fusion offers a variety of communication networking services. Unique to our organization, and a key benefit for you, is our commitment to making certain that not only the proper hardware is identified and delivered, but also that the network is set up and functioning properly, users are trained, and monitoring and support mechanisms are in place to ensure the network's effectiveness as well as your company's overall success.

Packet Fusion Services Include:

- Network Operations Center (NOC) 24 x 7 x 365
- Proactive Monitoring of entire VoIP Network
- 4 Hour Onsite Emergency Response
- Consulting and Implementation
- VoiP Lan / Wan Assessments
- Contact Center Design and Implementation
- Disaster Recovery / Business Continuity Planning
- Training for end users & system administrators
- Dedicated Account Management
- Dedicated Project Managment

ShoreTel Awards / Accolades:

- Circle of Excellence (top 10 vendors worldwide) 2007, 2008, 2009, 2010, 2011, 2012 & 2013
- Partner of the Year (#1 partner worldwide) 2008, 2010 and 2012
- Partner of the Year (#2 partner worldwide) 2011
- Government Partner of the year 2011
- Major Account Partner (MAP) of the Year 2008, 2010 and 2012
- Volume Achievement (#2 worldwide) 2010, 2011 and 2012
- Customer Satisfaction above 95% (currently at 98.69%)
- #1 Volume in Western US, 5 years running.
- "Gold" certified ShoreTel VAR.
- Currently service the 3 largest multi-site single system image of ShoreTel
 - Gensler & Associates 3,700 lines 37 locations worldwide
 - CNET/CBSi 3,200 lines 14 locations worldwide
 - Robert Half International 14,000 lines 200+ locations worldwide







ShoreTel

CIRCLE OF

SHORETEL OVERVIEW

ShoreTel® is a leading provider of Pure IP Unified Communications solutions and known for exceptional customer satisfaction. ShoreTel's distributed architecture delivers unmatched reliability, scalability and manageability, plus a user interface that sets the standard for ease-of-use.

ShoreTel's Unified Communications system encompasses phones, switches, and software that are designed to allow easy deployment and rapid flexibility, and deliver world-class quality. ShoreTel's IP phones provide the ultimate in ergonomic and aesthetics design, as well as superior audio quality. ShoreGear® voice switches are purpose-built appliances with no moving media, delivering unmatched reliability and availability. And the ShoreWare® Call Manager end-user application suite makes it easier for users to communicate with anyone, anywhere, anyway they choose.

IP Phone System

The ShoreTel IP phone system is a completely integrated system that scales seamlessly from 1 to 10,000 users including PBX, voice mail, and automated attendant functions. The ShoreTel system is built from the ground up and designed to be the easiest to use, easiest to manage, full-featured IP phone system on the market today. Its distributed architecture is ideal for multi-site companies that span multiple locations because the ShoreTel IP phone system appears and behaves as a single, unified system.

Distributed Architecture

ShoreTel has designed this fully distributed Unified Communications (UC) system based on a unique and innovative architecture that is purpose-built with no single point of failure. The ShoreTel distributed architecture incorporates a switch-based hardware platform that makes each switch and site an independent call processor which continues to operate seamlessly in the event of wide area network (WAN) failure. Unlike other solutions, all servers can be disconnected from the ShoreGear® switches and the ShoreTel phone system will continue to place and receive calls.



Voice applications, including voicemail and automated attendant, run on standard server hardware from anywhere on the IP network. The result is a single-image system across all geographies with complete feature transparency and integration of all PBXs, voice- mail systems, automated attendants, and Automatic Call Distribution (ACD) systems.

System Administration—ShoreWare Director

ShoreWare® Director is a Web-based network management tool that provides a single management interface for all voice applications, across all locations. This best-in-class management interface unifies all systems and tasks, instead of using separate management systems and administrators for multiple PBX, voicemail and automated attendant systems. Extremely easy to learn and use. the system helps improve administrator productivity, lower ownership costs and reduce IT resources.



Unified Communications

A successful Unified Communications (UC) solution can deliver significant benefits to any organization and help turn communication challenges into competitive advantages. When people know the most effective way to contact colleagues, they can efficiently obtain needed information and get work done, rather than spending on the job time tracking down the appropriate person.

- Find Me Follow Me
- Desktop Video Conferencing
- Log into any phone on the network
 Screen Pop for Contacts
- DID assignment to Cell Phone Presence Information
- Instant Messaging
- Call Handling Modes
- Click to Dial





Terms & Conditions

Packet Fusion, Inc., ("Company"), hereby enters into this Agreement ("Agreement") w City of Manhattan Bea

("Customer"), having its executive offices at: 1400 Highland Avenue, Manhattan Beach, CA 90266 Company and Customer intend that this Agreement shall apply exclusively to all orders placed by Customer with Company during the term hereof, and all Maintenance and Time and Material (T&M) Work performed by Company during the term hereof. NOW, THEREFORE, in consideration of sufficient good and valuable consideration received by each party, Company and Customer agree as follows:

A. LIMITED WARRANTY

- 1. Equipment. All equipment, materials, parts, components, and peripheral equipment ("Equipment"), described in the Scope of Work and supplied and/or installed by Packet Fusion pursuant to the attached Agreement, are warranted to be free of defects under normal use for the period of the manufacturer's written warranty. All assignable manufacturer's warranties applicable to such Equipment will be assigned to the Client upon installation. Any extended warranty available from the manufacturer of such Equipment may be made available to the Client. All Equipment warranties are subject to, and limited by, the terms and conditions imposed by the written warranties extended by the respective manufacturers of the Equipment.
- 2. Labor. All labor and/or services ("Labor"), provided by Packet Fusion as described in the Scope of Work and provided pursuant to the attached Agreement, is warranted to be performed in a competent and professional manner, and to be free of defects under normal use for one (1) year from the date such Labor is provided.
- 3. Repair or Replace. Except as otherwise provided in the Manufacturer's written warranties, within the Limited Warranty periods set forth above, as to any defects in Equipment and/or Labor installed or supplied by Packet Fusion pursuant to the attached Agreement, the extent of Packet Fusion' liability is limited to the repair and/or the replacement of such Equipment with a similar item, free from the defects in question, or the re-performance of such services without such defects.
- 4. No Consequential or Liquidated Damages. In no event shall Packet Fusion be liable for any incidental, consequential or liquidated damages arising from or related to any alleged defect in the Equipment and/or Labor. Packet Fusion shall have no responsibility for, nor any other liability or warranty for, defects, damages or delays caused by the actions or inactions of persons or entities not affiliated with Packet Fusion, or caused by, or attributable to any reason beyond Packet Fusion' reasonable control.
- 5. No Other Warranties. The Limited Warranties provided herein are exclusive of, in lieu of, and Client hereby waives, any and all other warranties, guaranties, remedies, or liabilities, express or implied, arising by law or otherwise, including, without limitation, any warranty of merchantability, or fitness for a particular use. This Limited Warranty is only effective upon Client's payment in full of all sums due to Packet Fusion pursuant to the attached Agreement. This Limited Warranty cannot be extended, altered, or voided, except by a written agreement signed by an authorized officer of Packet Fusion and Client.
- B. LIMITATIONS OF ACTION. Packet Fusion shall be relieved of all obligations and liability under this Limited Warranty if Client fails to report the defect, in writing, to Packet Fusion within thirty (30) days after such defect becomes reasonably apparent. No action, including, without limitation, contract and/or tort actions, relating to the Equipment and/or Labor supplied and/or performed by Packet Fusion, may be brought by the Client more than one (1) year after the cause of action for same accrues.
- C. PAYMENT TERMS. Unless otherwise specified in the attached Agreement, payment of all amounts due Packet Fusion are due when each invoice is rendered. Invoices remaining unpaid after thirty (30) days from the date of the invoice shall bear interest at the rate of one and one-half percent (1.5%) per month. Packet Fusion reserves the right to suspend all work if Client's account becomes materially past due. By executing the attached Agreement, Client also agrees to pay ALL costs incurred by Packet Fusion to collect the amounts due Packet Fusion, including but not limited to: legal fees, costs, in-house attorney costs and fees, collection service costs, etc.
- **D. CREATION OF LIEN.** It is expressly understood and agreed by Client that a mechanic's lien in favor of Packet Fusion shall be created against the property where the Equipment and/or Labor are installed or provided. Said lien shall take effect immediately upon the installation of such Equipment and/or Labor. Packet Fusion agrees that said lien will not be recorded or foreclosed unless Client fails to timely pay for the Labor and Equipment furnished by Packet Fusion.
- **E. CONDITION OF PREMISES.** Client shall bear full responsibility for the condition of the building and premises in which said Labor and/or Equipment is to be installed. Client shall make any and all alterations or repairs to said building or premises that are reasonably necessary to accommodate such installation, and shall provide reasonable and adequate access to said premises.
- **F. NO HIRE POLICY**. During the term of this Agreement, and for a period of one (1) year after the termination of this Agreement, or the completion of the project, whichever is later, the Client agrees that it will not, either directly or indirectly, hire, employ, retain, offer to employ, or solicit the employment of, any individual that was employed by Packet Fusion during the term of this Agreement, nor will Client attempt to do any of the foregoing. In the event Client breaches this provision, the parties agree that it would be difficult to establish the precise amount of damages incurred by Packet Fusion as a result of such conduct, and therefore the parties agree that immediately upon hiring said individual, Client shall pay to Packet Fusion an amount equal to 50 % of the gross annual salary or wages paid to the individual in question during the twelve months prior to the termination of that individual's employment with Packet Fusion.
- **G. NON-ASSIGNABLITY.** The rights and duties of Client and Packet Fusion cannot be assigned by either party, without the advance written consent of the remaining party to the attached Agreement, which consent shall not be unreasonably withheld.
- **H. GOVERNING LAW.** This Limited Warranty and the attached Agreement shall be governed by and construed in accordance with the laws of the state where such Equipment and/or Labor are supplied by Packet Fusion.
- I. TOLL FRAUD. Packet Fusion will adhere to the manufacture's specifications to secure the system to prevent toll fraud. In no way Packet Fusion liable for any toll fraud that may occur.
- J. BILLABLE ITEMS NOT COVERED BY MAINTENANCE / WARRANTY or INSTALLATION.
 - (a) Remote VOIP Phones: All Hardware is covered. Anytime spent troubleshooting the customer's WAN/ LAN / VPN will be billed on a time and materials
 - (b) Desktop Applications: Unified Messaging, Faxing, SoftPhone and all versions of Communicator: Packet Fusion will warrant that the ShoreTel software provided works as per the manufacturer specifications. Any time spent troubleshooting on a customer's PC, Laptop, Notebook, LAN / WAN or desktop image to assure compatibility will be billed at time and materials basis, unless expressly outlined or committed to else where in this agreement.
- K. RETURNS. Unopened hardware may be returned prior to cut-over for 100% credit. All software licenses are not returnable for any type of refund.
- L. DELIVERY OF SOFTWARE. All software will be delivered electronically. No physical media containing the software will be provided.

ustomer Initials:	Date:





SCOPE OF WORK

Work to be performed: Implementation of Telephony Solution Pre-installation Planning

Packet Fusion is responsible for conducting most pre-installation planning. The installation will be based on this information and any significant change after it is completed may result in additional charges.

Installation

TELEPHONY SYSTEM installation is limited to one (1) site per installation purchase. During the installation Packet Fusion shall perform the following tasks:

- Conduct a kick off meeting at the customer's site to review the project and create a time line with associated tasks for all parties involved.
- Provide a project manager to oversee the installation and act as a liason between the customer, the customer's vendors working on the project and Packet Fusion.
- Assist in ordering telco from the chosen vendor.
- Install chassis, modules, and software purchased.
- Delivery, setup, installation, configuration of the hardware components and affiliated software for TELEPHONY SYSTEM.
- This includes mounting in a customer provided and installed rack or Customer provided and installed wallboard
- All software will be the current version that ShoreTel offers.
- All optional features purchased at time of installation purchase will be installed (i.e. voicemail, voice mail upgrades, etc.)
- Configuration of TELEPHONY SYSTEM, extensions, dial plans, telco circuits and telephones.
- Install, label (using Customer provided labeling plan), and test TELEPHONY SYSTEM telephones purchased at time of installation purchase.
- Provide link from Telco demark if within 10 feet of TELEPHONY SYSTEM location to TELEPHONY SYSTEM
- Verify TELEPHONY SYSTEM and configuration
- Utilizing test plan to insure that all items installed and configured by Packet Fusion are properly working according to TELEPHONY SYSTEM specifications.
- Provide end user training (up to one hour class with 8 to 10 users in each class) on installed telephone and voicemail functionality.
- Provide System Administrator training. 1 to 2 individuals for a single 3 hour class.
- Provide Documentation
- A drawing indicating the logical layout of the installed TELEPHONY SYSTEM system.
- Written documentation of the TELEPHONY SYSTEM configuration, dial plan, and extensions that were installed and configured by Packet Fusion.
- PFI will install the desktop applications on several of the customers workstations. It is the customers
 responsibity to deploy these applications. PFI has allotted 4 hours to assist in this desktop
 application installation and compatibility test. Any time above this will be billed on a time and
 materials basis.

Web Portal

With your purchase, like all Packet Fusion customers, You will have a personalized Web Portal into the Packet Fusion corporate system. This will allow you to review and expedite all ongoing relations with Packet Fusion, such as placing and tracking service requests, placing orders for additional phones, reviewing account statements and links to support and reference material.

Project Management

Packet Fusion adheres to a rigorous standard of project management for each of its contracted solutions. This entails the assignment of a Project Manager to the installation of your system who will establish milestones and coordinate all steps in the process. With this detail, you can be assured of a smooth, trouble-free and on-time completion of your transition to a new phone system.





SCOPE OF WORK (CONT.)

CUSTOMER REQUIREMENTS

During or prior to the installation, the Customer or it's representative shall perform the following tasks:

- Provide a liaison to manage Customer's participation in the installation and be available to support the project. This person will serve as a primary contact between the Customer and Packet Fusion to assist in the execution and training associated with the project.
- Provide VPN access to telephone system to give Packet Fusion remote access to the TELEPHONY SYSTEM for remote system installation, configuration, monitoring and maintenance.
- Provide all required connectivity to the public switched telephone network prior to scheduling the installation.
- Insure that all required electrical facilities are in place to support the TELEPHONY SYSTEM installation and ongoing functionality.
- Provide assistance as required to define the procedures to handle Customer interactions.
- Identify up to (number) staff members to be trained in solution use. All of these agents must work in Customer facility where the solution is installed.
- Allow Packet Fusion reasonable access to the Components during the term of this installation.
- Provide a script for each voice-greeting file to be recorded.
- Customer will have a facility available for installation of the TELEPHONY SYSTEM. This facility will be suitable to provide a secure location for the Components, with adequate floor/rack space, power, ventilation, and voice and data network connectivity.
- Customer will have all required outside telephone lines installed with connectivity to the facility.
- Customer will have any required equipment racks and/or cable management hardware in place at the facility. Customer will provide such items as needed to meet Customer's requirements.
- If 19 inch rack space is not used and wall mounting is required, the Customer will have the 3/4 inch plywood mounted to the wall location for TELEPHONY SYSTEM installation.
- Customer to supply all patch cords from patch panel to data switch.
- Customer to provide a LAN/WAN that supports VLANs / Layer 3 routing / POE / QOS. Packet
 Fusion has allocated 4 hours to consult with the customer on thier LAN/WAN environment. Any
 time spent troubleshooting customer's LAN/WAN above and beyond this will be billed on a Time
 and Materials basis.
- If the customer elects to not allow PFI to utilize our Kaseya remote agent to manage windows updates and virus

protection, it is the customer's responsibility to maintain the servers whether provided by the customer

Packet Fusion. This includes: appropriate windows update, virus protection and back ups.

• All back ups of configuration, vociemail WAV files, etc.

OTHER PROJECT CONSIDERATIONS:

Customer must have all paperwork and signatures returned to Packet Fusion in adequate timeframe to facilitate equipment procurement. The typical lead-time is approximately four to six weeks. All work is quoted to be done on a weekday when the customer can be with out phone service. Proposed cut date is to be determined.

EXCLUSIONS:

The following are specifically excluded:

- Any and all cabling unless expressly included.
- All aspects relating to ordering, installation, or testing of circuits from dial tone provider.
- Adds, moves or changes occurring after the installation is complete.
- Training in excess of that provided above.
- Any obligation to provide installation services of future upgrades to any hardware or software







INVESTMENT SUMMARY								
City Hall - HQ	\$	93,726.05						
City Yard	\$	28,267.93						
Public Safety Facility	\$	84,114.80						
Joslyn	\$	5,834.49						
Dial- A- Ride	\$	4,392.27						
Fire Station 2	\$	6,238.69						
Manhattan Heights	\$	4,891.67						
Cultural Arts	\$	4,594.37						
Metlox	\$	2,778.25						
OPX (6 Sites) (Incl. W/ City Hall)	\$	-						
Spares	\$	23,705.76						
CONFERENCE BRIDGE	\$	5,536.80						
Next Level ACD- ShoreTel ECC	\$	30,129.56						
FAX SERVER	\$	3,845.04						
VoIP / LAN / WAN Assessment	\$	2,500.00						
Taxes @ 9.00	% \$	13,699.94						
TOTAL INVESTMENT	\$	314,255.58						
OPTIONAL ITEMS - (Not Included In Co.	ntrac	:t)						
MICROSOFT LYNC INTEGRATION (for 350 users)	\$	22 020 00						
	Ψ	22,020.00						
OPTIONAL MOBILITY ROUTER (150 Users)	\$	22,188.60						
•								
OPTIONAL MOBILITY ROUTER (150 Users)	\$							
OPTIONAL MOBILITY ROUTER (150 Users) CALL RECORDING (ON-DEMAND RECORDING)	\$							
OPTIONAL MOBILITY ROUTER (150 Users) CALL RECORDING (ON-DEMAND RECORDING) SIPERATOR (SESSION BOARDER CONTROLLER - SBC)	\$ \$	22,188.60						
OPTIONAL MOBILITY ROUTER (150 Users) CALL RECORDING (ON-DEMAND RECORDING) SIPERATOR (SESSION BOARDER CONTROLLER - SBC) OPTIONAL Browser Click-to-Dial (50 Users)	\$ \$ \$	22,188.60						
OPTIONAL MOBILITY ROUTER (150 Users) CALL RECORDING (ON-DEMAND RECORDING) SIPERATOR (SESSION BOARDER CONTROLLER - SBC) OPTIONAL Browser Click-to-Dial (50 Users) 911 OPTIONS	\$ \$	22,188.60						
OPTIONAL MOBILITY ROUTER (150 Users) CALL RECORDING (ON-DEMAND RECORDING) SIPERATOR (SESSION BOARDER CONTROLLER - SBC) OPTIONAL Browser Click-to-Dial (50 Users) 911 OPTIONS TELCO	\$ \$ \$ \$	22,188.60						
OPTIONAL MOBILITY ROUTER (150 Users) CALL RECORDING (ON-DEMAND RECORDING) SIPERATOR (SESSION BOARDER CONTROLLER - SBC) OPTIONAL Browser Click-to-Dial (50 Users) 911 OPTIONS TELCO SIPERATOR (SESSION BOARDER CONTROLLER - SBC)	\$ \$ \$ \$ \$	22,188.60						





Quote Date: 1/30/2015

Project: RFP #992-15 Telecommunications

Customer Name: City of Manhattan Beach

Customer Contact: Gwen Eng

Location: PROPOSAL SUMMARY - ALL LOCATIONS

Packet Fusion Team

John Ghyselinck, Engineer ighyselinck@packetfusion.com Kasey Nelson, Sales Manager knelson@packetfusion.com

Dylan Smith dsmith@packetfusion.com

		PROPOSAL SUMMARY - ALL LOCATIONS				
QTY	PART#	DESCRIPTION		PRICE		XTENDED
APPLIANC						
1	10320	ShoreGear 30	\$	1,595.00		1,595.00
0	10259	ShoreGear 50 (For Smaller Sites-Connect up to 4 POTS and 2 Analog Exts) ShoreGear 50V - 50 IP phones, 2 Analog exts, 4 LS trunks, 50 mailboxes, 22 hrs of storage.	\$	1,995.00	\$	10.475.00
5	10324		\$	2,495.00	\$	12,475.00
5 1	10260 10325	ShoreGear 90 (Included Additional switches for N+1 local and global redundancy) ShoreGear 90V - 90 IP phones, 4 Analog exts, 8 LS trunks, 90 mailboxes, 56 hrs of storage.	\$ \$	2,995.00 3,695.00	\$	14,975.0 (3,695.0)
0	10261	ShoreGear 220T1	\$		\$	3,093.0
0	10261	ShoreGear 220T1A	э \$	5,995.00	Ф \$	-
4	10229		э \$	6,495.00 2,995.00	φ \$	11,980.0
3	10321	ShoreGear 24A (Analog Stations, OPX, Paging & Fax) ShoreGear 74k (RPI's)	\$ \$		Ф \$	
3 12	10322	ShoreGear T1k (PRI's) 19" relay rack shelf for ½ U ShoreGear Units	\$ \$	3,495.00 95.00	э \$	10,485.00 1,140.00
PHONES	10223	19 Telay fack Shell for /2 O Shoredear Offics	Ψ	93.00	φ	1,140.0
0	10217	ShorePhone IP 115 - Silver /Black	\$	159.00	\$	_
0	10198	ShorePhone IP212k - Silver/Black	\$	299.00	\$	-
0	10196	ShorePhone IP230 - Silver/Black	\$	259.00	\$	_
0	10268	ShorePhone IP230G - Silver/Black ("Spares" for VPN Concentrator Users)	\$	329.00	\$	_
0	10218	ShorePhone IP265 Color Screen - Silver/Black	\$	369.00	\$	_
0	10204	ShorePhone IP560G - Silver/Black	\$	429.00	\$	-
0	10221	ShorePhone IP565G Color Screen - Silver/Black	\$	599.00	\$	_
16	10368	ShorePhone IP655 - 12-line, backlit ,touch screen, color display (Conference Rooms)	\$	749.00	\$	11,984.0
16	10401	Remote Microphone Pod IP655 - QTY 2 (Extended Mics for IP 655 Phones)	\$	195.00	\$	3,120.0
19	10175	ShorePhone BB 24 - Silver/Black (Will swap out for new model next year for free)	\$	349.00	\$	6,631.0
2	10384	IP930D DECT Phone Starter Kit - (Includes Base, Handset & Charger) (DECT Phone)	\$	599.00	\$	1,198.0
0	10386	IP 930D DECT BASE Phone (Add-on) - US/ Canada - Requires ST 14 or later	\$	499.00	\$	-
0	10388	IP930D DECT Handset Charger (spare)	\$	29.00	\$	_
0	10449	IP930D DECT Phone Radio Repeater -Requires ST 14 or later	\$	249.00	\$	-
4	10439	ShorePhone IP420 - 2 line phone - Black (requires 14.x) (Courtesy Phones)	\$	189.00	\$	756.0
0	10437	ShorePhone IP480 - 8 line phone - Black (requires 14.x)	\$	299.00	\$	-
0	10438	ShorePhone IP480G - 8 line phone Gig - Black (Standard Staff, Admin & Exec Phones)		369.00	\$	_
350	10436	ShorePhone IP485G - 8 line phone Gig Color LCD - Black	\$	429.00	\$	150,150.0
0	10157	ShorePhone Power Adaptor (minimum 10 w/o phone order)	\$	35.00		-
ľГ	Black	IP 200 / 500 Phone color? Silver or Black	•		•	
LICENSES	S & SERVERS	I 2007 000 T Hollo Octor. Olivor of Black				
335	30035	Extension & Mailbox License (Voicemail & Unified Messaging)	\$	200.00	\$	67,000.0
62	30039	Extension-only License (Analog Stations, OPX, Paging, Fax, Conf. Phones & Spare Analog Phones)		140.00	\$	8,680.0
179	30040	Mailbox-only License	\$	90.00	\$	16,110.00
0	30041	Add'l Language License	\$	995.00	\$	-
0	30043	SIP Trunk Software License	\$	50.00	\$	-
0	30053	SIP Device License	\$	30.00	\$	-
1	21020	Distributed Voice Services License (Distributed Unified Communications and Vmail for City Yard and Public Safety)	\$	995.00	\$	995.0
8	30044	Additional Site License	\$	495.00	\$	3,960.0
335	30001	Personal Communicator		No Charge		No Charg
22	30052	Professional Communicator ("Spares" Softphone Users)	\$	80.00	\$	1,760.0
1	40002	Operator Communicator	\$	595.00	\$	595.0
TRIPP LIT	'E UPS'					
2	SMART1500CRMXL	SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET	\$	1,037.98	\$	2,075.9
1	BP48V27-2US	TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT	\$	878.86	\$	878.8
1	BP48V242U	XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS	\$		\$	549.4
7	SMART750RMXL2U	SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 6OUT XL USB DB9 SLOT	\$	520.17	\$	3,641.1
O O	MDF MATERIAL 60150	Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM,	\$	1,500.00	\$	
U	00100	500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom	Ф	1,300.00	φ	-
4	Dell - R410	PowerEdge R410 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS	\$	4,350.00	\$	4,350.0
1	Dell - R410	PowerEdge R410 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS	\$	5,250.00		5,250.0
1			\$	450.00	-	900.0
	MDF	MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable)				
1		MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB 05B, Serial Cable) MDF Material (24 Port Patch Panel with preminated amphenal)	\$	150.00	\$	1,050.0
1 2	MDF	· · · · · · · · · · · · · · · · · · ·	\$			
1 2	MDF	· · · · · · · · · · · · · · · · · · ·	\$ Equipm	150.00	\$	347,979.4
1 2	MDF MDF	MDF Material (24 Port Patch Panel with preminated amphenal) California Installation site? Yes or No	\$ Equipm Installat	150.00 nent Subtotal	\$	1,050.00 347,979.49 44,662.50 13,931.23
1 2	MDF MDF	MDF Material (24 Port Patch Panel with preminated amphenal) California Installation site? Yes or No	\$ Equipm Installat	150.00 nent Subtotal tion / Training	\$ \$ \$	347,979.4 44,662.5
1 2	MDF MDF	MDF Material (24 Port Patch Panel with preminated amphenal) California Installation site? Yes or No 1 Year Prem	\$ Equipm Installat nium Par	150.00 nent Subtotal tion / Training tner Support	\$ \$ \$	347,979.4 44,662.5 13,931.2

^{*} The above quote does not include taxes and shipping charges.

^{*} Customer to supply data network (LAN / WAN) that supports QOS and Power over Ethernet. Unless included elsewhere in this proposal.





^{*} Customer to supply servers for Shoreware Director and Distributed VM: Windows 2003 Server Standard Edition or Windows 2008, 32 or 64 bit R2. Unless included above.

Quote Date: 1/30/2015

Project: RFP #992-15 Telecommunications

Customer Name: City of Manhattan Beach
Customer Contact: Gwen Eng
Location: City Hall - HQ

Packet Fusion Team

John Ghyselinck, Engineer ighyselinck@packetfusion.com

Kasey Nelson, Sales Manager knelson@packetfusion.com

Dylan Smith dsmith@packetfusion.com

		City Hall - HQ				
QTY	PART#	DESCRIPTION		PRICE		XTENDED
PPLIANCE						
0	10320	ShoreGear 30	\$	1,595.00	\$	
0	10259	ShoreGear 50	\$	1,995.00	\$	•
0	10324	ShoreGear 50V - 50 IP phones, 2 Analog exts, 4 LS trunks, 50 mailboxes, 22 hrs of storage.	\$	2,495.00	\$	
3	10260	ShoreGear 90 (Includes Additional Switch for N+1 Redundancy)	\$	2,995.00	\$	8,985
0	10325	ShoreGear 90V - 90 IP phones, 4 Analog exts, 8 LS trunks, 90 mailboxes, 56 hrs of storage.	\$	3,695.00	\$	
0	10261	ShoreGear 220T1	\$	5,995.00	\$	
0	10229	ShoreGear 220T1A	\$	6,495.00	\$	
3	10321	ShoreGear 24A (Analog Stations + Fax + OPX Lines + Paging & 6 Party Conf. Calling)	\$	2,995.00	\$	8,98
2	10322	ShoreGear T1k (2 PRI's at City Hall)	\$	3,495.00	\$	6,990
3	10223	19" relay rack shelf for ½ U ShoreGear Units	\$	95.00	\$	28
ONES	40047	Olean Please ID 445 O'lean ID at	•	450.00	Φ.	
0	10217	ShorePhone IP 115 - Silver /Black	\$	159.00	\$	
0	10198	ShorePhone IP212k - Silver/Black	\$	299.00	\$	
0	10196	ShorePhone IP230 - Silver/Black	\$	259.00	\$	
0	10268	ShorePhone IP230G - Silver/Black	\$	329.00	\$	
0	10218	ShorePhone IP265 Color Screen - Silver/Black	\$	369.00	\$	
0	10204	ShorePhone IP560G - Silver/Black	\$	429.00	\$	
0	10221	ShorePhone IP565G Color Screen - Silver/Black	\$	599.00	\$	
9	10368	ShorePhone IP655 - 12-line, backlit ,touch screen, color display (Conference Rooms)	\$	749.00	\$	6,74
9	10401	Remote Microphone Pod IP655 - QTY 2 (Extended Mics for IP 655 Phones)	\$	195.00	\$	1,75
8	10175	ShorePhone BB 24 - Silver/Black (Will swap out for new model next year for free)	\$	349.00	\$	2,79
0	10384	IP930D DECT Phone Starter Kit - US / Canada (Includes Base, Handset & Charger) - Requires	S \$	599.00	\$	
0	10386	IP930D DECT BASE Phone (Add-on) - US/ Canada - Requires ST 14 or later	\$	499.00	\$	
0	10388	IP930D DECT Handset Charger (spare)	\$	29.00	\$	
0	10449	IP930D DECT Phone Radio Repeater -Requires ST 14 or later	\$	249.00	\$	
0	10439	ShorePhone IP420 - 2 line phone - Black (requires 14.x)	\$	189.00	\$	
0	10437	ShorePhone IP480 - 8 line phone - Black (requires 14.x)	\$	299.00	\$	
0	10438	ShorePhone IP480G - 8 line phone Gig - Black (Standard Staff, Admin & Exec Phones)	\$	369.00	\$	
107	10436	ShorePhone IP485G - 8 line phone Gig Color LCD - Black	\$	429.00	\$	45,90
0	10157	ShorePhone Power Adaptor	\$	35.00	\$	
	Black	IP 200 / 500 Phone color? Silver or Black				
CENSES	& SERVERS					
131	30035	Extension & Mailbox License (Voicemail & Unified Messaging- includes OPX Users)	\$	200.00	\$	26,20
28	30039	Extension-only License (Analog Stations + Fax + Fax Server+ Paging & Conf. Phones)	\$	140.00	\$	3,92
0	30040	Mailbox-only License	\$	90.00	\$	
0	30041	Add'l Language License	\$	995.00	\$	
0	30043	SIP Trunk Software License	\$	50.00	\$	
0	30053	SIP Device License	\$	30.00	\$	
0	21020	Distributed Voice Services License	\$	995.00	\$	
0	30044	Additional Site License	\$	495.00	\$	
131	40005	Personal Communicator	•	No Charge	•	No Cha
12	30052	Professional Communicator	\$	80.00	\$	96
1	40006	Operator Communicator (PC Attendant Console Desktop Application)	\$	595.00	\$	59
IPP LITE		The state of the s			Ť	
1 :	SMART1500CRMXL	SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET	\$	1,037.98	\$	1,03
1	BP48V27-2US	TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT	\$	878.86	\$	87
0	BP48V242U	XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS	\$	549.48	\$	
0	SMART750RMXL2U	SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 6OUT XL USB DB9 SLOT	\$	520.17	\$	
RVER / N	MDF MATERIAL					
0	60150	Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom	\$	1,500.00	\$	
0	Dell - R410	PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS	\$	4,350.00	\$	
1	Dell - R410	PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS	\$	5,250.00		5,25
1	MDF	MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable)	\$	450.00	\$	45
0	MDF	MDF Material (24 Port Patch Panel with preminated amphenal)	 \$	150.00	э \$	43
-		material (27) or i diori i diori mili prominated amphenal)		ent Subtotal	\$	121,72
	YES	California Installation site? Yes or No		ion / Training		17,88
	ILO	1 Year Premium Partner Support - No Advanced Rep			\$ \$	5,16
		i Teal Fremium Faither Support - NO Advanced Re	Jacemel			
				Sub-Total	Ð	144,77
		Shoratal Equi	inment /	PFI Discount	¢	(51,05

^{*} The above quote does not include taxes and shipping charges.





^{*} Customer to supply servers for Shoreware Director and Distributed VM: Windows 2008, Windows 2012 (rls. 14) or VMWare. Unless included above.

^{*} Customer to supply data network (LAN / WAN) that supports QOS and Power over Ethernet. Unless included elsewhere in this proposal.

Quote Date: 1/30/2015

Project: RFP #992-15 Telecommunications

Customer Name: City of Manhattan Beach Customer Contact: Gwen Eng

Location: City Yard

Packet Fusion Team

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Dylan Smith <u>dsmith@packetfusion.com</u>

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	PART#	DESCRIPTION		PRICE		XTENDED
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0	10260	ShoreGear 90	\$	2,995.00	\$	-
1	10325	ShoreGear 90V - 90 mailboxes max, 56 hrs of storage.	\$	3,695.00	\$	3,695.0
0	10261	ShoreGear 220T1	\$	5,995.00	\$	-
0	10229	ShoreGear 220T1A	\$	6,495.00	\$	-
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0	10322	ShoreGear T1k	\$	3,495.00	\$	-
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0	10384	IP930D DECT Phone Starter Kit - US / Canada (Includes Base, Handset & Charger) - Requires		599.00	\$	-
0	10386	IP930D DECT BASE Phone (Add-on) - US/ Canada - Requires ST 14 or later	\$	499.00	\$	-
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0	10449	IP930D DECT Phone Radio Repeater -Requires ST 14 or later	\$	249.00	\$	-
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0	10437	ShorePhone IP480 - 8 line phone - Black (requires 14.x)	\$	299.00	\$	-
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48	10436	ShorePhone IP485G - 8 line phone Gig Color LCD - Black	\$	429.00	\$	20,592.0
0	10157	ShorePhone Power Adaptor	\$	35.00	\$	-
	Black	IP 200 / 500 Phone color? Silver or Black				
ICENSE	S & SERVERS					
49	30035	Extension & Mailbox License (Voicemail & Unified Messaging)	\$	200.00	\$	9,800.0
2	30039	Extension-only License (Conference Phones & Analog Stations)	\$	140.00	\$	280.0
0	30040	Mailbox-only License	\$	90.00	\$	-
0	30041	Add'l Language License	\$	995.00	\$	-
0	30043	CID Trunk Coffword License	•	50.00	\$	-
		SIP Trunk Software License	\$			
0	30053	SIP Device License	\$	30.00	\$	-
0 0	30053 21020					-
		SIP Device License	\$	30.00	\$	- - 495.0
0	21020 30044	SIP Device License Distributed Voice Services License	\$	30.00 995.00 495.00	\$	- - 495.0 No Chard
0 1	21020	SIP Device License Distributed Voice Services License Additional Site License	\$ \$	30.00 995.00	\$	- - 495.0 No Charg
0 1 49	21020 30044 40005 30052	SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator	\$ \$ \$	30.00 995.00 495.00 No Charge 80.00	\$ \$ \$	
0 1 49 0	21020 30044 40005 30052 40006	SIP Device License Distributed Voice Services License Additional Site License Personal Communicator	\$ \$	30.00 995.00 495.00 No Charge	\$ \$	
0 1 49 0 0 RIPP LIT	21020 30044 40005 30052 40006	SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator	\$ \$ \$ \$	30.00 995.00 495.00 No Charge 80.00 595.00	\$ \$ \$ \$	
0 1 49 0 0 RIPP LIT	21020 30044 40005 30052 40006 TE UPS' SMART1500CRMXL	SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET	\$ \$ \$ \$ \$ \$ \$ \$	30.00 995.00 495.00 No Charge 80.00 595.00	\$ \$ \$ \$ \$ \$ \$	No Charg
0 1 49 0 0 0 RIPP LIT	21020 30044 40005 30052 40006 TE UPS' SMART1500CRMXL BP48V27-2US	SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT	\$ \$ \$ \$ \$ \$ \$ \$	30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86	\$ \$ \$ \$ \$ \$ \$	No Charg
0 1 49 0 0 RIPP LIT 0 0	21020 30044 40005 30052 40006 TE UPS' SMART1500CRMXL BP48V27-2US BP48V242U	SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS	\$ \$ \$ \$ \$ \$ \$ \$	30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48	\$ \$ \$ \$ \$ \$ \$ \$ \$	No Charge
0 1 49 0 0 RIPP LIT 0 0 0	21020 30044 40005 30052 40006 TE UPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U	SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT	\$ \$ \$ \$ \$ \$ \$ \$	30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86	\$ \$ \$ \$ \$ \$ \$ \$ \$	No Char
0 1 49 0 0 RIPP LIT 0 0 0	21020 30044 40005 30052 40006 TE UPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U / MDF MATERIAL	SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 6OUT XL USB DB9 SLOT	\$ \$ \$ \$ \$ \$ \$ \$	30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48 520.17	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$	No Char
0 1 49 0 0 0 RIPP LIT 0 0 0	21020 30044 40005 30052 40006 TE UPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U	SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS	\$ \$ \$ \$ \$ \$ \$ \$	30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48	\$ \$ \$ \$ \$ \$ \$ \$ \$	No Char - - - -
0 1 49 0 0 RIPP LIT 0 0 0	21020 30044 40005 30052 40006 TE UPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U / MDF MATERIAL	SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-300VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 6OUT XL USB DB9 SLOT Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM,	\$ \$ \$ \$ \$ \$ \$ \$	30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48 520.17	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	No Char
0 1 49 0 0 0 RIPP LIT 0 0 0 1 ERVER	21020 30044 40005 30052 40006 TE UPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U / MDF MATERIAL 60150 Dell - R410	SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 6OUT XL USB DB9 SLOT Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom (For DVS) PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48 520.17	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$	No Char
0 1 49 0 0 0 0 0 0 1 ERVER 0 0	21020 30044 40005 30052 40006 TE UPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U / MDF MATERIAL 60150 Dell - R410 Dell - R410	SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 60UT XL USB DB9 SLOT Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom (For DVS) PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48 520.17 1,500.00	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	No Char - - - -
0 1 49 0 0 0 0 0 0 1 ERVER 0 0	21020 30044 40005 30052 40006 TE UPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U / MDF MATERIAL 60150 Dell - R410 Dell - R410 MDF	SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 6OUT XL USB DB9 SLOT Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom (For DVS) PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable)	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48 520.17 1,500.00 4,350.00 5,250.00	\$\$ \$\$ \$\$ \$\$ \$\$ \$\$	No Char
0 1 49 0 0 0 RIPP LIT 0 0 0 1 ERVER 0	21020 30044 40005 30052 40006 TE UPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U / MDF MATERIAL 60150 Dell - R410 Dell - R410	SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 60UT XL USB DB9 SLOT Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom (For DVS) PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS	* * * * * * * * * * * * * * * * * * *	30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48 520.17 1,500.00 4,350.00 5,250.00 450.00	\$\$ \$\$ \$\$ \$\$ \$\$ \$\$ \$\$ \$\$	No Char,
0 1 49 0 0 0 0 0 0 1 ERVER 0 0	21020 30044 40005 30052 40006 TE UPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U / MDF MATERIAL 60150 Dell - R410 Dell - R410 MDF MDF	SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 60UT XL USB DB9 SLOT Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom (For DVS) PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable) MDF Material (24 Port Patch Panel with preminated amphenal)	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48 520.17 1,500.00 4,350.00 5,250.00 450.00 150.00	\$\$ \$\$ \$\$ \$\$ \$\$ \$\$ \$\$ \$\$	No Charge
0 1 49 0 0 0 0 0 0 1 ERVER 0 0	21020 30044 40005 30052 40006 TE UPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U / MDF MATERIAL 60150 Dell - R410 Dell - R410 MDF	SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-300VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 60UT XL USB DB9 SLOT Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom (For DVS) PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable) MDF Material (24 Port Patch Panel with preminated amphenal) California Installation site? Yes or No	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48 520.17 1,500.00 4,350.00 5,250.00 450.00 450.00 ment Subtotal	\$\$\$\$ \$	No Char
0 1 49 0 0 0 0 0 0 1 ERVER 0 0	21020 30044 40005 30052 40006 TE UPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U / MDF MATERIAL 60150 Dell - R410 Dell - R410 MDF MDF	SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 60UT XL USB DB9 SLOT Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom (For DVS) PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable) MDF Material (24 Port Patch Panel with preminated amphenal)	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48 520.17 1,500.00 4,350.00 5,250.00 450.00 ment Subtotal stifon / Training	\$\$\$\$ \$	No Char
0 1 49 0 0 0 0 0 0 1 ERVER 0 0	21020 30044 40005 30052 40006 TE UPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U / MDF MATERIAL 60150 Dell - R410 Dell - R410 MDF MDF	SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 6OUT XL USB DB9 SLOT Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom (For DVS) PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable) MDF Material (24 Port Patch Panel with preminated amphenal) California Installation site? Yes or No 1 Year Premium Partner Support - No Advanced Reg	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48 520.17 1,500.00 4,350.00 5,250.00 450.00 450.00 ment Subtotal	\$\$\$\$ \$	No Char

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Quote Date: 1/30/2015

Project: RFP #992-15 Telecommunications I

Customer Name: City of Manhattan Beach

Customer Contact: Gwen Eng

Location: Public Safety Facility

Packet Fusion Team

John Ghyselinck, Engineer <u>ighyselinck@packetfusion.com</u>

Kasey Nelson, Sales Manager $\underline{knelson@packetfusion.com}$

Dylan Smith dsmith@packetfusion.com

		Public Safety Facility				
QTY	PART#	DESCRIPTION		PRICE		XTENDED
APPLIANC						
0	10320	ShoreGear 30	\$	1,595.00	\$	-
0	10259	ShoreGear 50	\$	1,995.00	\$	-
0	10324	ShoreGear 50V - 50 mailboxes max, 22 hrs of storage.	\$	2,495.00	\$	-
2	10260	ShoreGear 90	\$	2,995.00	\$	5,990.
0	10325	ShoreGear 90V - 90 mailboxes max, 56 hrs of storage.	\$	3,695.00	\$	-
0	10261	ShoreGear 220T1	\$	5,995.00	\$	-
0	10229	ShoreGear 220T1A	\$	6,495.00	\$	-
1	10321	ShoreGear 24A (Analog Stations & Paging)	\$	2,995.00	\$	2,995.
1	10322	ShoreGear T1k (1 PRI)	\$	3,495.00	\$	3,495.
2	10223	19" relay rack shelf for ½ U ShoreGear Units	\$	95.00	\$	190.
HONES						
0	10217	ShorePhone IP 115 - Silver /Black	\$	159.00	\$	_
0	10198	ShorePhone IP212k - Silver/Black	\$	299.00	\$	_
0	10196	ShorePhone IP230 - Silver/Black	\$	259.00	\$	
0	10268	ShorePhone IP230G - Silver/Black	\$	329.00	\$	_
0	10208	ShorePhone IP265 Color Screen - Silver/Black	\$	369.00	\$	
0	10210	ShorePhone IP560G - Silver/Black	\$	429.00	\$	
0	10204	ShorePhone IP565G Color Screen - Silver/Black	\$	599.00	\$	
6	10368		φ \$	749.00	φ \$	4 404
		ShorePhone IP655 - 12-line, backlit ,touch screen, color display (Conference Rooms)				4,494
6	10401	Remote Microphone Pod IP655 - QTY 2 (Extended Mics for IP 655 Phones)	\$	195.00	\$	1,170
5	10175	ShorePhone BB 24 - Silver/Black (Will swap out for new model next year for free)	\$	349.00	\$	1,745
1	10384	IP930D DECT Phone Starter Kit - (Includes Base, Handset & Charger) (DECT Phone)	\$	599.00	\$	599
0	10386	IP930D DECT BASE Phone (Add-on) - US/ Canada - Requires ST 14 or later	\$	499.00	\$	
0	10388	IP930D DECT Handset Charger (spare)	\$	29.00	\$	
0	10449	IP930D DECT Phone Radio Repeater -Requires ST 14 or later	\$	249.00	\$	
4	10439	ShorePhone IP420 - 2 line phone - Black (Courtesy Phones)	\$	189.00	\$	756
0	10437	ShorePhone IP480 - 8 line phone - Black (requires 14.x)	\$	299.00	\$	
0	10438	ShorePhone IP480G - 8 line phone Gig - Black (Standard Staff, Admin & Exec Phones)	\$	369.00	\$	
117	10436	ShorePhone IP485G - 8 line phone Gig Color LCD - Black	\$	429.00	\$	50,193
0	10157	ShorePhone Power Adaptor	\$	35.00	\$	
	Black	IP 200 / 500 Phone color? Silver or Black				
CENSES	& SERVERS					
128	30035	Extension & Mailbox License (Voicemail & Unified Messaging-includes DECT Phone)	\$	200.00	\$	25,600
25	30039	Extension-only License (Analog Stations, Courtesy Phones , Conf. Phones & Paging)	\$	140.00	\$	3,500
0	30040	Mailbox-only License	\$	90.00	\$	
0	30041	Add'l Language License	\$	995.00	\$	
0	30043	SIP Trunk Software License	\$	50.00	\$	
0	30053	SIP Device License	\$	30.00	\$	
1	21020	Distributed Voice Services License	\$	995.00	\$	995
1	30044	Additional Site License	\$	495.00	\$	495
128	40005	Personal Communicator	Ψ	No Charge	Ψ	No Cha
0	30052	Professional Communicator	\$	80.00	\$	NO Cila
0	40006	Operator Communicator	\$	595.00	\$	
RIPP LITE		Орегаког Соптиналисаког	Ψ	393.00	Ψ	
	SMART1500CRMXL	SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET	\$	1.037.98	\$	1,037
0	BP48V27-2US	TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT	\$	878.86	\$	1,037
						E 40
0 :	BP48V242U SMART750RMXL2U	XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS	\$	549.48 520.17	\$	549
		SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 6OUT XL USB DB9 SLOT	\$	520.17	Ф	
	MDF MATERIAL	0 110 : 51% 0 (0) 7 1110 0 (0) 0 1 50 400 0 001 400 0 041				
	60150	Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAN 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom		1,500.00	\$	
0			\$	4,350.00	\$	4,350
	Dell - R410	PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS (DVS)	•			
0	Dell - R410 Dell - R410	PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS (DVS) PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS	\$	5,250.00	\$	
0 1						450
0 1 0	Dell - R410	PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS	\$	5,250.00 450.00	\$	450
0 1 0 1	Dell - R410 MDF	PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable) MDF Material (24 Port Patch Panel with preminated amphenal)	\$ \$ \$	5,250.00	\$ \$	
0 1 0 1	Dell - R410 MDF MDF	PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable) MDF Material (24 Port Patch Panel with preminated amphenal)	\$ \$ \$ Equipr	5,250.00 450.00 150.00 nent Subtotal	\$ \$	108,604
0 1 0 1	Dell - R410 MDF	PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable) MDF Material (24 Port Patch Panel with preminated amphenal) California Installation site? Yes or No	\$ \$ \$ Equipr	5,250.00 450.00 150.00 ment Subtotal tion / Training	\$ \$	108,604 17,212
0 1 0 1	Dell - R410 MDF MDF	PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable) MDF Material (24 Port Patch Panel with preminated amphenal)	\$ \$ \$ Equipr	5,250.00 450.00 150.00 ment Subtotal tion / Training ent of Phones	\$ \$ \$ \$	108,604 17,212 3,971
0 1 0 1	Dell - R410 MDF MDF	PowerEdge R420 - Dual Intel Xeon E5502 / Dual 100 GB HD / Dual PS MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable) MDF Material (24 Port Patch Panel with preminated amphenal) California Installation site? Yes or No 1 Year Premium Partner Support - No Advanced Rep	\$ \$ Equipr nstalla	5,250.00 450.00 150.00 ment Subtotal tion / Training	\$ \$ \$ \$	108,604 17,212

^{*} The above quote does not include taxes and shipping charges.





^{*} Customer to supply servers for Shoreware Director and Distributed VM: Windows 2008, Windows 2012 (rls. 14) or VMWare. Unless included above.

^{*} Customer to supply data network (LAN / WAN) that supports QOS and Power over Ethernet. Unless included elsewhere in this proposal.

Quote Date: 1/30/2015

Project: RFP #992-15 Telecommunications I

Customer Name: City of Manhattan Beach

Customer Contact: Gwen Eng
Location: Joslyn

Packet Fusion Team

John Ghyselinck, Engineer jghyselinck@packetfusion.com

 $\begin{array}{ccc} \text{Kasey Nelson, Sales Manager} & \underline{\text{knelson@packetfusion.com}} \\ & \text{Dylan Smith} & \underline{\text{dsmith@packetfusion.com}} \end{array}$

Order Processing, Jaemi Kim

Jkim@packetfusion.com

Jkim@packetfusion.com

		Joslyn				
QTY	PART#	DESCRIPTION		PRICE		XTENDED
APPLIANO						
0	10320	ShoreGear 30	\$	1,595.00	\$	-
0	10259	ShoreGear 50	\$	1,995.00	\$	- 405.00
1	10324	ShoreGear 50V - 50 mailboxes max, 22 hrs of storage. (2 backup analog lines)	\$	2,495.00	\$	2,495.00
0	10260	ShoreGear 90	\$ \$	2,995.00	\$	-
0	10325	ShoreGear 90V - 90 mailboxes max, 56 hrs of storage.	\$	3,695.00	\$	-
0	10261 10229	ShoreGear 220T1 ShoreGear 220T1A	\$	5,995.00 6,495.00	\$ \$	-
0	10321	ShoreGear 24A	\$	2,995.00	\$	_
0	10321	ShoreGear T1k	\$	3,495.00	\$	
1	10223	19" relay rack shelf for ½ U ShoreGear Units	\$	95.00	\$	95.00
PHONES	10220	To Tody Rusk Shell for 72 o Shereocal Shills	<u> </u>	50.00	<u> </u>	50.00
0	10217	ShorePhone IP 115 - Silver /Black	\$	159.00	\$	-
0	10198	ShorePhone IP212k - Silver/Black	\$	299.00	\$	-
0	10196	ShorePhone IP230 - Silver/Black	\$	259.00	\$	-
0	10268	ShorePhone IP230G - Silver/Black	\$	329.00	\$	-
0	10218	ShorePhone IP265 Color Screen - Silver/Black	\$	369.00	\$	-
0	10204	ShorePhone IP560G - Silver/Black	\$	429.00	\$	-
0	10221	ShorePhone IP565G Color Screen - Silver/Black	\$	599.00	\$	-
0	10368	ShorePhone IP655 - 12-line, backlit ,touch screen, color display	\$	749.00	\$	-
0	10401	Remote Microphone Pod IP655 - QTY 2	\$	195.00	\$	-
0	10175	ShorePhone BB 24 - Silver/Black	\$	349.00	\$	-
0	10384	IP930D DECT Phone Starter Kit - US / Canada (Includes Base, Handset & Charger) - Require		599.00	\$	-
0	10386	IP930D DECT BASE Phone (Add-on) - US/ Canada - Requires ST 14 or later	\$	499.00	\$	-
0	10388	IP930D DECT Handset Charger (spare)	\$	29.00	\$	-
0	10449	IP930D DECT Phone Radio Repeater -Requires ST 14 or later	\$	249.00	\$	-
0	10439	ShorePhone IP420 - 2 line phone - Black (requires 14.x)	\$	189.00	\$	-
0	10437	ShorePhone IP480 - 8 line phone - Black (requires 14.x)	\$	299.00	\$	-
0	10438	ShorePhone IP480G - 8 line phone Gig - Black (Standard Staff, Admin & Exec Phones)	\$	369.00	\$	-
7 0	10436	ShorePhone IP485G - 8 line phone Gig Color LCD - Black	\$ \$	429.00	\$	3,003.00
l °г	10157 Black	ShorePhone Power Adaptor IP 200 / 500 Phone color? Silver or Black	Ф	35.00	\$	-
LICENSES	S & SERVERS	IIF 200 / 300 Filotie coloi : Silvei oi black				
7	30035	Extension & Mailbox License (Voicemail & Unified Messaging)	\$	200.00	\$	1,400.00
0	30039	Extension-only License	\$	140.00	\$, <u>-</u>
0	30040	Mailbox-only License	\$	90.00	\$	-
0	30041	Add'l Language License	\$	995.00	\$	-
0	30043	SIP Trunk Software License	\$	50.00	\$	-
0	30053	SIP Device License	\$	30.00	\$	-
0	21020	Distributed Voice Services License	\$	995.00	\$	-
1	30044	Additional Site License	\$	495.00	\$	495.00
7	40005	Personal Communicator		No Charge		No Charge
0	30052	Professional Communicator	\$	80.00	\$	-
0	40006	Operator Communicator	\$	595.00	\$	<u> </u>
TRIPP LIT		CMART REQUIRE 4500VA COMPACT OF DM 400V COUTLET	¢.	1 007 00	6	
0	SMART1500CRMXL	SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET	\$	1,037.98	\$	-
0	BP48V27-2US	TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT	\$	878.86	\$	-
0 1	BP48V242U SMART750RMXL2U	XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 6OUT XL USB DB9 SLOT	\$ \$	549.48 520.17	\$ \$	- 520.17
		SMART PRO UPS /30VA RM 20 120V 5-13P LINE-INT 600T AL USB DB9 SLOT	Þ	520.17	Þ	520.17
	MDF MATERIAL	Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM,	•	1 500 00	Φ	_
0	60150	500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom		1,500.00	Ф	-
0	Dell - R410	PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS	\$	4,350.00	\$	-
0	Dell - R410	PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS	\$	5,250.00	\$	-
0	MDF	MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable)	\$	450.00	\$	
1	MDF	MDF Material (24 Port Patch Panel with preminated amphenal)	\$	150.00	\$	150.00
	VEO			nent Subtotal	\$	8,158.17
	YES			tion / Training	\$	787.50
		1 Year Premium Partner Support - No Advanced Repla	CEIIIE	in or Friories	\$	412.41
				Cut Til	٠	0.050.00
		Charatal Equipm	nonf	Sub-Total		9,358.08
		Shoretel Equipr			\$	9,358.0 (3,523.5 5,834.4

^{*} The above quote does not include taxes and shipping charges.





^{*} Customer to supply servers for Shoreware Director and Distributed VM: Windows 2008, Windows 2012 (rls. 14) or VMWare. Unless included above.

^{*} Customer to supply data network (LAN / WAN) that supports QOS and Power over Ethernet. Unless included elsewhere in this proposal.

Quote Date: 1/30/2015

Project: RFP #992-15 Telecommunications I

Customer Name: City of Manhattan Beach Customer Contact: Gwen Eng

Location: Dial- A- Ride

Packet Fusion Team

John Ghyselinck, Engineer <u>ighyselinck@packetfusion.com</u>

Kasey Nelson, Sales Manager knelson@packetfusion.com

Dylan Smith dsmith@packetfusion.com

		Dial- A- Ride							
QTY	PART#	DESCRIPTION		PRICE		XTENDED			
APPLIANC									
0	10320	ShoreGear 30	\$	1,595.00	\$	-			
0	10259	ShoreGear 50	\$	1,995.00	\$	-			
1	10324	ShoreGear 50V - 50 mailboxes max, 22 hrs of storage. (2 backup analog lines)	\$	2,495.00	\$	2,495.0			
0	10260	ShoreGear 90	\$	2,995.00	\$	-			
0	10325	ShoreGear 90V - 90 mailboxes max, 56 hrs of storage.	\$	3,695.00	\$	-			
0	10261	ShoreGear 220T1	\$	5,995.00	\$	-			
0	10229	ShoreGear 220T1A	\$	6,495.00	\$	-			
0	10321	ShoreGear 24A	\$	2,995.00	\$	-			
0	10322	ShoreGear T1k	\$	3,495.00	\$	-			
1	10223	19" relay rack shelf for ½ U ShoreGear Units	\$	95.00	\$	95.0			
PHONES		•							
0	10217	ShorePhone IP 115 - Silver /Black	\$	159.00	\$	-			
0	10198	ShorePhone IP212k - Silver/Black	\$	299.00	\$	-			
0	10196	ShorePhone IP230 - Silver/Black	\$	259.00	\$	_			
0	10268	ShorePhone IP230G - Silver/Black	\$	329.00	\$	_			
0	10218	ShorePhone IP265 Color Screen - Silver/Black	\$	369.00	\$	_			
0	10210	ShorePhone IP560G - Silver/Black	\$	429.00	\$	_			
0	10204	ShorePhone IP565G Color Screen - Silver/Black	\$	599.00	\$	_			
0	10368	ShorePhone IP655 - 12-line, backlit ,touch screen, color display	\$ \$	749.00	\$	-			
0	10401	Remote Microphone Pod IP655 - QTY 2	э \$	195.00	\$	-			
0	10401	ShorePhone BB 24 - Silver/Black	\$	349.00	\$	-			
0						-			
	10384	IP930D DECT Phone Starter Kit - US / Canada (Includes Base, Handset & Charger) - Require		599.00	\$	-			
0	10386	IP930D DECT BASE Phone (Add-on) - US/ Canada - Requires ST 14 or later	\$	499.00	\$	-			
0	10388	IP930D DECT Handset Charger (spare)	\$	29.00	\$	-			
0	10449	IP930D DECT Phone Radio Repeater -Requires ST 14 or later	\$	249.00	\$	-			
0	10439	ShorePhone IP420 - 2 line phone - Black (requires 14.x)	\$	189.00	\$	-			
0	10437	ShorePhone IP480 - 8 line phone - Black (requires 14.x)	\$	299.00	\$	-			
0	10438	ShorePhone IP480G - 8 line phone Gig - Black (Standard Staff, Admin & Exec Phones)	\$	369.00	\$	-			
4	10436	ShorePhone IP485G - 8 line phone Gig Color LCD - Black	\$	429.00	\$	1,716.0			
0	10157	ShorePhone Power Adaptor	\$	35.00	\$	-			
	Black	IP 200 / 500 Phone color? Silver or Black							
LICENSES	& SERVERS								
4	30035	Extension & Mailbox License	\$	200.00	\$	800.0			
0	30039	Extension-only License	\$	140.00	\$	-			
0	30040	Mailbox-only License	\$	90.00	\$	-			
0	30041	Add'l Language License	\$	995.00	\$	-			
0	30043	SIP Trunk Software License	\$	50.00	\$	-			
0	30053	SIP Device License	\$	30.00	\$	-			
0	21020	Distributed Voice Services License	\$	995.00	\$	-			
1	30044	Additional Site License	\$	495.00	\$	495.0			
4	40005	Personal Communicator		No Charge		No Charg			
0	30052	Professional Communicator	\$	80.00	\$	-			
0	40006	Operator Communicator	\$	595.00	\$	-			
TRIPP LITI		•							
	SMART1500CRMXL	SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET	\$	1,037.98	\$	-			
0	BP48V27-2US	TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT	\$	878.86	\$	-			
0	BP48V242U	XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS	\$	549.48	\$	_			
	SMART750RMXL2U	SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 60UT XL USB DB9 SLOT	\$	520.17		520.1			
	MDF MATERIAL		_		Ť	520.1			
0		Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM,	\$	1 500 00	Ф				
U	60150	500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom	Ψ	1,500.00	\$	-			
0	Doll - P440	PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS	\$	4 250 00	ø				
	Dell - R410	PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS		4,350.00	\$	-			
0	Dell - R410	S	\$	5,250.00	\$	-			
0	MDF	MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable)	\$	450.00	\$				
1	MDF	MDF Material (24 Port Patch Panel with preminated amphenal)	\$	150.00	\$	150.0			
_				nent Subtotal	\$	6,271.			
L	YES			tion / Training	\$	450.0			
		1 Year Premium Partner Support - No Advanced Repla	ceme		\$	364.4			
				Sub-Total	\$	7,085.			
		Shoretel Equip	nent /	PEL Discount	•	(2,693.3			
Shoretel Equipment / PFI Discount \$ TOTAL INVESTMENT \$									

^{*} The above quote does not include taxes and shipping charges.





^{*} Customer to supply servers for Shoreware Director and Distributed VM: Windows 2008, Windows 2012 (rls. 14) or VMWare. Unless included above.

^{*} Customer to supply data network (LAN / WAN) that supports QOS and Power over Ethernet. Unless included elsewhere in this proposal.

Quote Date: 1/30/2015

Project: RFP #992-15 Telecommunications |

Customer Name: City of Manhattan Beach
Customer Contact: Gwen Eng
Location: Fire Station 2

Packet Fusion Team

John Ghyselinck, Engineer ighyselinck@packetfusion.com
Kasev Nelson, Sales Manager knelson@packetfusion.com

Dylan Smith dsmith@packetfusion.com

Order Processing, Jaemi Kim Jkim@packetfusion.com

Fire Station 2 PART# DESCRIPTION PRICE XTENDED QTY APPLIANCES 10320 ShoreGear 30 \$ 1.595.00 1 995 00 0 10259 ShoreGear 50 1 10324 ShoreGear 50V - 50 mailboxes max, 22 hrs of storage. (2 backup analog lines) \$ 2,495.00 2,495.00 2,995.00 0 10260 ShoreGear 90 0 10325 ShoreGear 90V - 90 mailboxes max, 56 hrs of storage 3,695.00 10261 ShoreGear 220T1 5.995.00 0 0 10229 ShoreGear 220T1A 6.495.00 0 10321 ShoreGear 24A 2,995.00 ShoreGear T1k n 10322 3,495.00 10223 19" relay rack shelf for 1/2 U ShoreGear Units 95.00 95.00 PHONES ShorePhone IP 115 - Silver /Black 0 10217 \$ 159 00 0 10198 ShorePhone IP212k - Silver/Black \$ 299 00 0 10196 ShorePhone IP230 - Silver/Black 259.00 0 10268 ShorePhone IP230G - Silver/Black 329.00 0 10218 ShorePhone IP265 Color Screen - Silver/Black 369.00 ShorePhone IP560G - Silver/Black 429 00 0 10204 O 10221 ShorePhone IP565G Color Screen - Silver/Black 599 00 0 10368 ShorePhone IP655 - 12-line, backlit ,touch screen, color display 749 00 0 10401 Remote Microphone Pod IP655 - QTY 2 195.00 ShorePhone BB 24 - Silver/Black 0 10175 349.00 0 10384 IP930D DECT Phone Starter Kit - US / Canada (Includes Base, Handset & Charger) - Require \$ 599.00 IP930D DECT BASE Phone (Add-on) - US/ Canada - Requires ST 14 or later 10386 499 00 0 O 10388 IP930D DECT Handset Charger (spare) 29 00 0 10449 IP930D DECT Phone Radio Repeater -Requires ST 14 or later 249.00 0 10439 ShorePhone IP420 - 2 line phone - Black (requires 14.x) 189.00 0 10437 ShorePhone IP480 - 8 line phone - Black (requires 14.x) 299.00 (Standard Staff, Admin & Exec Phones) 10438 ShorePhone IP480G - 8 line phone Gig - Black 369.00 0 ShorePhone IP485G - 8 line phone Gig Color LCD - Black 429 00 7 10436 \$ 3.003.00 0 10157 ShorePhone Power Adaptor \$ 35.00 Black IP 200 / 500 Phone color? Silver or Black LICENSES & SERVERS Extension & Mailbox License (Voicemail & Unified Messaging) 200.00 1,400.00 30035 2 30039 Extension-only License (Analog Stations) \$ 140.00 280.00 0 30040 Mailbox-only License 90.00 0 30041 Add'l Language License 995.00 30043 0 SIP Trunk Software License 50.00 0 30053 SIP Device License \$ 30.00 21020 Distributed Voice Services License 0 995.00 \$ Additional Site License 495.00 1 30044 \$ 495.00 7 40005 **Personal Communicator** No Charge No Charge 0 30052 Professional Communicator \$ 80.00 40006 Operator Communicator 595.00 TRIPP LITE UPS SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET SMART1500CRMXL 1,037.98 BP48V27-2US TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT 0 \$ 878.86 BP48V242U XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS \$ 549 48 SMART750RMXI 2U SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 6OUT XL USB DB9 SLOT 520.17 520.17 SERVER / MDF MATERIAL Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, \$ 1,500.00 \$ 0 60150 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom 0 Dell - R410 PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS 4 350 00 \$ \$ PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS 5.250.00 \$ 0 Dell - R410 \$ MDF MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable) 450.00 0 \$ MDF MDF Material (24 Port Patch Panel with preminated amphenal) 150.00 150.00 8.438.17 Equipment Subtotal \$ YES 1,012.50 California Installation site? Yes or No Installation / Training 1 Year Premium Partner Support - No Advanced Replacement of Phones 434.81 9,885.48 Shoretel Equipment / PFI Discount TOTAL INVESTMENT 6.238.69





^{*} The above quote does not include taxes and shipping charges.

^{*} Customer to supply servers for Shoreware Director and Distributed VM: Windows 2008, Windows 2012 (rls. 14) or VMWare. Unless included above.

^{*} Customer to supply data network (LAN / WAN) that supports QOS and Power over Ethernet. Unless included elsewhere in this proposal.

Quote Date: 1/30/2015

Project: RFP #992-15 Telecommunications I

Customer Name: City of Manhattan Beach

Customer Contact: Gwen Eng

Packet Fusion Team

John Ghyselinck, Engineer ighyselinck@packetfusion.com Kasey Nelson, Sales Manager knelson@packetfusion.com

Dylan Smith dsmith@packetfusion.com

Order Processing, Jaemi Kim Jkim@packetfusion.com

Location: Manhattan Heights

QTY		Manhattan Heights				
	PART#	DESCRIPTION		PRICE		XTENDED
PPLIANCE						
0	10320	ShoreGear 30	\$	1,595.00	\$	-
0	10259	ShoreGear 50	\$	1,995.00	\$	-
1	10324	ShoreGear 50V - 50 mailboxes max, 22 hrs of storage. (2 backup analog lines)	\$	2,495.00	\$	2,495.
0	10260	ShoreGear 90	\$	2,995.00	\$	-
0	10325	ShoreGear 90V - 90 mailboxes max, 56 hrs of storage.	\$	3,695.00	\$	-
0	10261	ShoreGear 220T1	\$	5,995.00	\$	_
0	10229	ShoreGear 220T1A	\$	6,495.00	\$	_
0	10321	ShoreGear 24A	\$		\$	
				2,995.00		
0	10322	ShoreGear T1k	\$	3,495.00	\$	
1	10223	19" relay rack shelf for ½ U ShoreGear Units	\$	95.00	\$	95
HONES						
0	10217	ShorePhone IP 115 - Silver /Black	\$	159.00	\$	-
0	10198	ShorePhone IP212k - Silver/Black	\$	299.00	\$	
0	10196	ShorePhone IP230 - Silver/Black	\$	259.00	\$	
0	10268	ShorePhone IP230G - Silver/Black	\$	329.00	\$	
0	10218	ShorePhone IP265 Color Screen - Silver/Black	\$	369.00	\$	
0	10204	ShorePhone IP560G - Silver/Black	\$	429.00	\$	
0	10204	ShorePhone IP565G Color Screen - Silver/Black	\$	599.00	\$	
0	10368		\$	749.00	\$	
		ShorePhone IP655 - 12-line, backlit ,touch screen, color display				
0	10401	Remote Microphone Pod IP655 - QTY 2	\$	195.00	\$	
0	10175	ShorePhone BB 24 - Silver/Black	\$	349.00	\$	
1	10384	IP930D DECT Phone Starter Kit - (Includes Base, Handset & Charger) (DECT Phone)	\$	599.00	\$	599
0	10386	IP930D DECT BASE Phone (Add-on) - US/ Canada - Requires ST 14 or later	\$	499.00	\$	
0	10388	IP930D DECT Handset Charger (spare)	\$	29.00	\$	
0	10449	IP930D DECT Phone Radio Repeater -Requires ST 14 or later	\$	249.00	\$	
0	10439	ShorePhone IP420 - 2 line phone - Black (requires 14.x)	\$	189.00	\$	
0	10437	ShorePhone IP480 - 8 line phone - Black (requires 14.x)	\$	299.00	\$	
		, ,				
0	10438	ShorePhone IP480G - 8 line phone Gig - Black (Standard Staff, Admin & Exec Phones)	\$	369.00	\$	
3	10436	ShorePhone IP485G - 8 line phone Gig Color LCD - Black	\$	429.00	\$	1,287
0	10157	ShorePhone Power Adaptor	\$	35.00	\$	
	Black	IP 200 / 500 Phone color? Silver or Black				
CENSES	& SERVERS					
4	30035	Extension & Mailbox License (Voicemail & Unified Messaging)	\$	200.00	\$	800
2	30039	Extension-only License (Analog Stations)	\$	140.00	\$	280
0	30040	Mailbox-only License	\$	90.00	\$	
					Ψ	
0	30041	Add'l Language License	\$	995.00	\$	
		· ·	\$		\$	
0	30043	SIP Trunk Software License	\$ \$	50.00	\$	
0	30043 30053	SIP Trunk Software License SIP Device License	\$ \$ \$	50.00 30.00	\$ \$ \$	
0 0 0	30043 30053 21020	SIP Trunk Software License SIP Device License Distributed Voice Services License	\$ \$ \$	50.00 30.00 995.00	\$ \$ \$	407
0 0 0 1	30043 30053 21020 30044	SIP Trunk Software License SIP Device License Distributed Voice Services License Additional Site License	\$ \$ \$	50.00 30.00 995.00 495.00	\$ \$ \$	495
0 0 0 1 4	30043 30053 21020 30044 40005	SIP Trunk Software License SIP Device License Distributed Voice Services License Additional Site License Personal Communicator	\$ \$ \$	50.00 30.00 995.00 495.00 No Charge	\$ \$ \$ \$	
0 0 0 1	30043 30053 21020 30044	SIP Trunk Software License SIP Device License Distributed Voice Services License Additional Site License	\$ \$ \$ \$	50.00 30.00 995.00 495.00	\$ \$ \$ \$	
0 0 0 1 4 0	30043 30053 21020 30044 40005 30052 40006	SIP Trunk Software License SIP Device License Distributed Voice Services License Additional Site License Personal Communicator	\$ \$ \$	50.00 30.00 995.00 495.00 No Charge	\$ \$ \$ \$	495 No Cha
0 0 0 1 4 0 0	30043 30053 21020 30044 40005 30052 40006	SIP Trunk Software License SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator	\$ \$ \$ \$ \$ \$	50.00 30.00 995.00 495.00 No Charge 80.00 595.00	\$ \$ \$ \$ \$ \$	
0 0 0 1 4 0 0	30043 30053 21020 30044 40005 30052 40006	SIP Trunk Software License SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator	\$ \$ \$ \$	50.00 30.00 995.00 495.00 No Charge 80.00	\$ \$ \$ \$	
0 0 0 1 4 0 0	30043 30053 21020 30044 40005 30052 40006	SIP Trunk Software License SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator	\$ \$ \$ \$ \$ \$	50.00 30.00 995.00 495.00 No Charge 80.00 595.00	\$ \$ \$ \$ \$ \$	
0 0 0 1 4 0 0	30043 30053 21020 30044 40005 30052 40006 E UPS' SMART1500CRMXL	SIP Trunk Software License SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET	\$ \$ \$ \$ \$ \$ \$ \$ \$	50.00 30.00 995.00 495.00 No Charge 80.00 595.00	\$ \$ \$ \$ \$ \$ \$	
0 0 0 1 4 0 0 0 EIPP LITE	30043 30053 21020 30044 40005 30052 40006 EUPS' SMART1500CRMXL BP48V27-2US BP48V242U	SIP Trunk Software License SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$	50.00 30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48	\$ \$ \$ \$ \$ \$ \$ \$	No Cha
0 0 0 1 4 0 0 0 EIPP LITE	30043 30053 21020 30044 40005 30052 40006 EUPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U	SIP Trunk Software License SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT	\$ \$ \$ \$ \$ \$ \$ \$	50.00 30.00 995.00 495.00 No Charge 80.00 595.00	\$ \$ \$ \$ \$ \$ \$ \$	No Cha
0 0 0 1 4 0 0 0 S 0 0 1 S RVER / M	30043 30053 21020 30044 40005 30052 40006 EUPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U	SIP Trunk Software License SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 6OUT XL USB DB9 SLOT	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	50.00 30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48 520.17	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	No Cha
0 0 0 1 4 0 0 0 IPP LITE	30043 30053 21020 30044 40005 30052 40006 EUPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U	SIP Trunk Software License SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 6OUT XL USB DB9 SLOT Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM,	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	50.00 30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48	\$ \$ \$ \$ \$ \$ \$ \$	No Cha
0 0 0 1 4 0 0 S 0 S 0 0 1 S RVER / M 0	30043 30053 21020 30044 40005 30052 40006 EUPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U MDF MATERIAL 60150	SIP Trunk Software License SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 60UT XL USB DB9 SLOT Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom	* * * * * * * * * * * * * * * * * * *	50.00 30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48 520.17	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	No Cha
0 0 0 1 4 0 0 0 S 0 0 1 S RVER / N 0 0 0	30043 30053 21020 30044 40005 30052 40006 E UPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U WDF MATERIAL 60150 Dell - R410	SIP Trunk Software License SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 6OUT XL USB DB9 SLOT Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	50.00 30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48 520.17 1,500.00	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	No Cha
0 0 0 1 4 0 0 0 S 0 0 1 S 0 0 0 1 S 0 0 0 0 0 0 0	30043 30053 21020 30044 40005 30052 40006 EUPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U MDF MATERIAL 60150 Dell - R410 Dell - R410	SIP Trunk Software License SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 60UT XL USB DB9 SLOT Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	50.00 30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48 520.17	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	No Cha
0 0 0 1 4 0 0 0 S 0 0 1 S RVER / N 0 0 0	30043 30053 21020 30044 40005 30052 40006 E UPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U WDF MATERIAL 60150 Dell - R410	SIP Trunk Software License SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 6OUT XL USB DB9 SLOT Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	50.00 30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48 520.17 1,500.00	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	No Cha
0 0 0 0 1 4 0 0 0 S 0 0 5 0 0 0 1 S 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	30043 30053 21020 30044 40005 30052 40006 EUPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U MDF MATERIAL 60150 Dell - R410 Dell - R410	SIP Trunk Software License SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 60UT XL USB DB9 SLOT Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	50.00 30.00 995.00 No Charge 80.00 595.00 1,037.98 878.86 549.48 520.17 1,500.00 4,350.00 5,250.00	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	No Cha
0 0 0 0 1 4 4 0 0 0 S 0 5 0 0 5 0 0 0 0 0 0 0 0 0 0 0	30043 30053 21020 30044 40005 30052 40006 EUPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U MDF MATERIAL 60150 Dell - R410 Dell - R410 MDF	SIP Trunk Software License SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 60UT XL USB DB9 SLOT Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable) MDF Material (24 Port Patch Panel with preminated amphenal)	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	50.00 30.00 995.00 No Charge 80.00 595.00 1,037.98 878.86 549.48 520.17 1,500.00 4,350.00 5,250.00	\$	
0 0 0 0 1 4 4 0 0 0 S 0 5 0 0 5 0 0 0 0 0 0 0 0 0 0 0	30043 30053 21020 30044 40005 30052 40006 EUPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U MDF MATERIAL 60150 Dell - R410 MDF MDF	SIP Trunk Software License SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 60UT XL USB DB9 SLOT Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable) MDF Material (24 Port Patch Panel with preminated amphenal)	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	50.00 30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48 520.17 1,500.00 4,350.00 5,250.00 450.00 150.00 nent Subtotal	\$	520 520 150 6,721
0 0 0 1 4 4 0 0 0 IPPP LITE 0 5 0 0 1 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0	30043 30053 21020 30044 40005 30052 40006 EUPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U MDF MATERIAL 60150 Dell - R410 Dell - R410 MDF	SIP Trunk Software License SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 60UT XL USB DB9 SLOT Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable) MDF Material (24 Port Patch Panel with preminated amphenal) ECAlifornia Installation site? Yes or No	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	50.00 30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48 520.17 1,500.00 4,350.00 5,250.00 450.00 nent Subtotal tion / Training	\$	150 6,72°
0 0 0 0 1 4 4 0 0 0 S 0 5 0 0 5 0 0 0 0 0 0 0 0 0 0 0	30043 30053 21020 30044 40005 30052 40006 EUPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U MDF MATERIAL 60150 Dell - R410 MDF MDF	SIP Trunk Software License SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 60UT XL USB DB9 SLOT Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable) MDF Material (24 Port Patch Panel with preminated amphenal)	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	50.00 30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48 520.17 1,500.00 4,350.00 5,250.00 450.00 150.00 ment Subtotal tion / Training ent of Phones	\$	150 6,721 675 386
0 0 0 1 4 4 0 0 0 PPP LITE 0 5 0 0 1 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0	30043 30053 21020 30044 40005 30052 40006 EUPS' SMART1500CRMXL BP48V27-2US BP48V242U SMART750RMXL2U MDF MATERIAL 60150 Dell - R410 MDF MDF	SIP Trunk Software License SIP Device License Distributed Voice Services License Additional Site License Personal Communicator Professional Communicator Operator Communicator SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 60UT XL USB DB9 SLOT Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable) MDF Material (24 Port Patch Panel with preminated amphenal) ECAlifornia Installation site? Yes or No	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	50.00 30.00 995.00 495.00 No Charge 80.00 595.00 1,037.98 878.86 549.48 520.17 1,500.00 4,350.00 5,250.00 450.00 150.00 nent Subtotal tion / Training ent of Phones Sub-Total	\$	150 6,72°

^{*} The above quote does not include taxes and shipping charges.





^{*} Customer to supply servers for Shoreware Director and Distributed VM: Windows 2008, Windows 2012 (rls. 14) or VMWare. Unless included above.

^{*} Customer to supply data network (LAN / WAN) that supports QOS and Power over Ethernet. Unless included elsewhere in this proposal.

Quote Date: 1/30/2015

Project: RFP #992-15 Telecommunications I

Customer Name: City of Manhattan Beach
Customer Contact: Gwen Eng
Location: Cultural Arts

Packet Fusion Team

John Ghyselinck, Engineer ighyselinck@packetfusion.com
kaseyNelson, Sales Manager knelson@packetfusion.com

Dylan Smith dsmith@packetfusion.com

		Cultural Arts				
QTY	PART#	DESCRIPTION		PRICE		XTENDED
APPLIANC	-					
0	10320	ShoreGear 30	\$	1,595.00	\$	-
0	10259	ShoreGear 50	\$	1,995.00	\$	
1	10324	ShoreGear 50V - 50 mailboxes max, 22 hrs of storage. (2 backup analog lines)	\$	2,495.00	\$	2,495.00
0	10260	ShoreGear 90	\$	2,995.00	\$	-
0	10325	ShoreGear 90V - 90 mailboxes max, 56 hrs of storage.	\$	3,695.00	\$	-
0	10261	ShoreGear 220T1	\$	5,995.00	\$	-
0	10229	ShoreGear 220T1A	\$	6,495.00	\$	-
0	10321	ShoreGear 24A	\$ \$	2,995.00	\$	-
0 1	10322 10223	ShoreGear T1k	\$ \$	3,495.00	\$ \$	95.00
PHONES	10223	19" relay rack shelf for ½ U ShoreGear Units	Ð	95.00	Ф	95.00
0	10217	ShorePhone IP 115 - Silver /Black	\$	159.00	\$	
0	10198	ShorePhone IP212k - Silver/Black	\$	299.00	\$	-
0	10196	ShorePhone IP230 - Silver/Black	\$	259.00	\$	_
0	10268	ShorePhone IP230G - Silver/Black	\$	329.00	\$	_
0	10218	ShorePhone IP265 Color Screen - Silver/Black	\$	369.00	\$	_
0	10204	ShorePhone IP560G - Silver/Black	\$	429.00	\$	_
0	10221	ShorePhone IP565G Color Screen - Silver/Black	\$	599.00	\$	-
0	10368	ShorePhone IP655 - 12-line, backlit ,touch screen, color display	\$	749.00	\$	-
0	10401	Remote Microphone Pod IP655 - QTY 2	\$	195.00	\$	-
0	10175	ShorePhone BB 24 - Silver/Black	\$	349.00	\$	-
0	10384	IP930D DECT Phone Starter Kit - US / Canada (Includes Base, Handset & Charger) - Require	\$	599.00	\$	-
0	10386	IP930D DECT BASE Phone (Add-on) - US/ Canada - Requires ST 14 or later	\$	499.00	\$	-
0	10388	IP930D DECT Handset Charger (spare)	\$	29.00	\$	-
0	10449	IP930D DECT Phone Radio Repeater -Requires ST 14 or later	\$	249.00	\$	-
0	10439	ShorePhone IP420 - 2 line phone - Black (requires 14.x)	\$	189.00	\$	-
0	10437	ShorePhone IP480 - 8 line phone - Black (requires 14.x)	\$	299.00	\$	-
0	10438	ShorePhone IP480G - 8 line phone Gig - Black (Standard Staff, Admin & Exec Phones)	\$	369.00	\$	-
4	10436	ShorePhone IP485G - 8 line phone Gig Color LCD - Black	\$	429.00	\$	1,716.00
0	10157	ShorePhone Power Adaptor	\$	35.00	\$	-
	Black	IP 200 / 500 Phone color? Silver or Black				
	& SERVERS					
4	30035	Extension & Mailbox License (Voicemail & Unified Messaging)	\$	200.00	\$	800.00
1	30039	Extension-only License (Analog Station)	\$	140.00	\$	140.00
0	30040	Mailbox-only License	\$	90.00	\$	-
0	30041	Add'l Language License	\$	995.00	\$	-
0	30043 30053	SIP Trunk Software License	\$ \$	50.00	\$	-
-		SIP Device License		30.00	\$	-
0 1	21020 30044	Distributed Voice Services License Additional Site License	\$ \$	995.00 495.00	\$ \$	495.00
4	40005	Personal Communicator	Ф	No Charge	Ф	No Charge
0	30052	Professional Communicator	\$	80.00	\$	No Charge
0	40006	Operator Communicator	\$	595.00	\$	-
TRIPP LITI		Operator Communicator	Ψ	333.00	Ψ	
	SMART1500CRMXL	SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET	\$	1,037.98	\$	-
0	BP48V27-2US	TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT	\$	878.86	\$	-
0	BP48V242U	XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS	\$	549.48	\$	-
	SMART750RMXL2U	SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 6OUT XL USB DB9 SLOT	\$	520.17	\$	520.17
SERVER /	MDF MATERIAL				Ė	
0	60150	Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom	\$	1,500.00	\$	-
0	Dell - R410	PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS	\$	4,350.00	\$	-
0	Dell - R410	PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS	\$	5,250.00	\$	-
0	MDF	MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable)	\$	450.00	\$	-
1	MDF	MDF Material (24 Port Patch Panel with preminated amphenal)	\$	150.00	\$	150.00
	·	E	quipn	nent Subtotal	\$	6,411.17
	YES			tion / Training	\$	562.50
		1 Year Premium Partner Support - No Advanced Repla	ceme	ent of Phones	\$	375.61
				Sub-Total		7,349.28
		Shoretel Equipr				(2,754.91)
		TC	TAL	INVESTMENT	\$	4,594.37

 $^{^{\}star}$ The above quote does not include taxes and shipping charges.





^{*} Customer to supply servers for Shoreware Director and Distributed VM: Windows 2008, Windows 2012 (rls. 14) or VMWare. Unless included above.

^{*} Customer to supply data network (LAN / WAN) that supports QOS and Power over Ethernet. Unless included elsewhere in this proposal.

Quote Date: 1/30/2015

Project: RFP #992-15 Telecommunications I

Customer Name: City of Manhattan Beach Customer Contact: Gwen Eng

Location: Metlox

Packet Fusion Team

John Ghyselinck, Engineer ighyselinck@packetfusion.com
kaseyNelson, Sales Manager knelson@packetfusion.com

Dylan Smith dsmith@packetfusion.com

		Metlox				
QTY	PART#	DESCRIPTION		PRICE		XTENDED
APPLIAN						
1	10320	ShoreGear 30 (2 Backup Analog Lines & 2 Analog Stations)	\$	1,595.00	\$	1,595.00
0	10259	ShoreGear 50	\$	1,995.00	\$	-
0	10324	ShoreGear 50V - 50 mailboxes max, 22 hrs of storage.	\$	2,495.00	\$	-
0	10260	ShoreGear 90	\$	2,995.00	\$	-
0	10325	ShoreGear 90V - 90 mailboxes max, 56 hrs of storage.	\$	3,695.00	\$	-
0	10261 10229	ShoreGear 220T1 ShoreGear 220T1A	\$ \$	5,995.00	\$	-
0	10321	ShoreGear 24A	э \$	6,495.00 2,995.00	\$ \$	-
0	10321	ShoreGear T1k	\$ \$	3,495.00	\$	-
1	10223	19" relay rack shelf for ½ U ShoreGear Units	\$	95.00	\$	95.00
PHONES	10223	13 Telay fack shell for /2 O chorecear childs	Ψ	33.00	Ψ	33.00
0	10217	ShorePhone IP 115 - Silver /Black	\$	159.00	\$	-
0	10198	ShorePhone IP212k - Silver/Black	\$	299.00	\$	-
0	10196	ShorePhone IP230 - Silver/Black	\$	259.00	\$	-
0	10268	ShorePhone IP230G - Silver/Black	\$	329.00	\$	-
0	10218	ShorePhone IP265 Color Screen - Silver/Black	\$	369.00	\$	-
0	10204	ShorePhone IP560G - Silver/Black	\$	429.00	\$	-
0	10221	ShorePhone IP565G Color Screen - Silver/Black	\$	599.00	\$	-
0	10368	ShorePhone IP655 - 12-line, backlit ,touch screen, color display	\$	749.00	\$	-
0	10401	Remote Microphone Pod IP655 - QTY 2	\$	195.00	\$	-
0	10175	ShorePhone BB 24 - Silver/Black	\$	349.00	\$	-
0	10384	IP930D DECT Phone Starter Kit - US / Canada (Includes Base, Handset & Charger) - Require	\$	599.00	\$	-
0	10386	IP930D DECT BASE Phone (Add-on) - US/ Canada - Requires ST 14 or later	\$	499.00	\$	-
0	10388	IP930D DECT Handset Charger (spare)	\$	29.00	\$	-
0	10449	IP930D DECT Phone Radio Repeater -Requires ST 14 or later	\$	249.00	\$	-
0	10439	ShorePhone IP420 - 2 line phone - Black (requires 14.x)	\$	189.00	\$	-
0	10437	ShorePhone IP480 - 8 line phone - Black (requires 14.x)	\$	299.00	\$	-
0	10438	ShorePhone IP480G - 8 line phone Gig - Black (Standard Staff, Admin & Exec Phones)	\$	369.00	\$	-
1	10436	ShorePhone IP485G - 8 line phone Gig Color LCD - Black	\$	429.00	\$	429.00
0 -	10157	ShorePhone Power Adaptor	\$	35.00	\$	-
LICENSES	Black	IP 200 / 500 Phone color? Silver or Black				
1	S & SERVERS 30035	Extension & Mailbox License (Voicemail & Unified Messaging)	\$	200.00	\$	200.00
2	30039	Extension-only License (Analog Stations)	\$	140.00	\$	280.00
0	30040	Mailbox-only License	\$	90.00	\$	200.00
0	30041	Add'l Language License	\$	995.00	\$	_
0	30043	SIP Trunk Software License	\$	50.00	\$	_
0	30053	SIP Device License	\$	30.00	\$	-
0	21020	Distributed Voice Services License	\$	995.00	\$	-
1	30044	Additional Site License	\$	495.00	\$	495.00
1	40005	Personal Communicator	•	No Charge	•	No Charge
0	30052	Professional Communicator	\$	80.00	\$	-
0	40006	Operator Communicator	\$	595.00	\$	-
TRIPP LIT	E UPS'					
0	SMART1500CRMXL	SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET	\$	1,037.98	\$	-
0	BP48V27-2US	TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT	\$	878.86	\$	-
0	BP48V242U	XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS	\$	549.48	\$	-
1	SMART750RMXL2U	SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 6OUT XL USB DB9 SLOT	\$	520.17	\$	520.17
SERVER /	/ MDF MATERIAL					
0	60150	Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom	\$	1,500.00	\$	-
0	Dell - R410	PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS	\$	4,350.00	\$	-
0	Dell - R410	PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS	\$	5,250.00	\$	-
0	MDF	MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable)	\$	450.00	\$	-
1	MDF	MDF Material (24 Port Patch Panel with preminated amphenal)	\$	150.00	\$	150.00
_				ent Subtotal	\$	3,764.17
L	YES			on / Training	\$	337.50
		1 Year Premium Partner Support - No Advanced Repla	cemen		\$	266.81
		en la reconstrucción de la companya		Sub-Total		4,368.48 (1,590.23)
		Shoretel Equipr	nent / h	-ri viscount	-	rr 590 23
				VESTMENT		2,778.25

^{*} The above quote does not include taxes and shipping charges.





^{*} Customer to supply servers for Shoreware Director and Distributed VM: Windows 2008, Windows 2012 (rls. 14) or VMWare. Unless included above.

^{*} Customer to supply data network (LAN / WAN) that supports QOS and Power over Ethernet. Unless included elsewhere in this proposal.

Customer Name: City of Manhattan Beach

Quote Date: 1/30/2015

Project: RFP #992-15 Telecommunications F

Customer Contact: Gwen Eng

Location: OPX (6 Sites) (Incl. W/ City Hall)

Packet Fusion Team

John Ghyselinck, Engineer <u>ighyselinck@packetfusion.com</u>
Kasey Nelson, Sales Manager <u>knelson@packetfusion.com</u>

Dylan Smith dsmith@packetfusion.com

		OPX (6 Sites) (Incl. W/ City Hall)				
QTY	PART#	DESCRIPTION		PRICE		XTENDED
APPLIANO					_	
0	10320	ShoreGear 30	\$	1,595.00	\$	-
0	10259	ShoreGear 50	\$	1,995.00	\$	-
0	10324	ShoreGear 50V - 50 mailboxes max, 22 hrs of storage.	\$	2,495.00	\$	-
0	10260 10325	ShoreGear 90 ShoreGear 90V - 90 mailboxes max, 56 hrs of storage.	\$	2,995.00	\$	-
0		·	\$	3,695.00	\$	-
0	10261 10229	ShoreGear 220T1 ShoreGear 220T1A	\$	5,995.00 6,495.00	\$ \$	-
0	10229	ShoreGear 24A	φ \$	2,995.00	Φ \$	-
0	10321	ShoreGear T1k	\$	3,495.00	\$	
0	10223	19" relay rack shelf for ½ U ShoreGear Units	\$	95.00	\$	
PHONES	10225	13 Telay fack shell for 72 o choreceal chilis	Ψ	33.00	Ψ	
0	10217	ShorePhone IP 115 - Silver /Black	\$	159.00	\$	-
0	10198	ShorePhone IP212k - Silver/Black	\$	299.00	\$	_
0	10196	ShorePhone IP230 - Silver/Black	\$	259.00	\$	-
0	10268	ShorePhone IP230G - Silver/Black	\$	329.00	\$	-
0	10218	ShorePhone IP265 Color Screen - Silver/Black	\$	369.00	\$	-
0	10204	ShorePhone IP560G - Silver/Black	\$	429.00	\$	-
0	10221	ShorePhone IP565G Color Screen - Silver/Black	\$	599.00	\$	-
0	10368	ShorePhone IP655 - 12-line, backlit ,touch screen, color display	\$	749.00	\$	-
0	10401	Remote Microphone Pod IP655 - QTY 2	\$	195.00	\$	-
0	10175	ShorePhone BB 24 - Silver/Black	\$	349.00	\$	-
0	10384	IP930D DECT Phone Starter Kit - US / Canada (Includes Base, Handset & Charger) - Requir	€ \$	599.00	\$	-
0	10386	IP930D DECT BASE Phone (Add-on) - US/ Canada - Requires ST 14 or later	\$	499.00	\$	-
0	10388	IP930D DECT Handset Charger (spare)	\$	29.00	\$	-
0	10449	IP930D DECT Phone Radio Repeater -Requires ST 14 or later	\$	249.00	\$	-
0	10439	ShorePhone IP420 - 2 line phone - Black (requires 14.x)	\$	189.00	\$	-
0	10437	ShorePhone IP480 - 8 line phone - Black (requires 14.x)	\$	299.00	\$	-
0	10438	ShorePhone IP480G - 8 line phone Gig - Black (Standard Staff, Admin & Exec Phones		369.00	\$	-
0	10436	ShorePhone IP485G - 8 line phone Gig Color LCD - Black	\$	429.00	\$	-
0 _	10157	ShorePhone Power Adaptor	\$	35.00	\$	-
	Black	IP 200 / 500 Phone color? Silver or Black				
	S & SERVERS	Extension 9 Mailhay License	\$	200.00	\$	
0	30035 30039	Extension & Mailbox License	\$	200.00 140.00	\$	-
0	30040	Extension-only License Mailbox-only License	\$	90.00	\$	-
0	30040	Add'l Language License	\$	995.00	\$	_
0	30043	SIP Trunk Software License	\$	50.00	\$	_
0	30053	SIP Device License	\$	30.00	\$	-
0	21020	Distributed Voice Services License	\$	995.00	\$	_
0	30044	Additional Site License	\$	495.00	\$	_
0	40005	Personal Communicator	•	No Charge	Ψ	No Charge
0	30052	Professional Communicator	\$	80.00	\$	-
0	40006	Operator Communicator	\$	595.00	\$	-
TRIPP LIT		•	·			
0	SMART1500CRMXL	SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET	\$	1,037.98	\$	-
0	BP48V27-2US	TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT	\$	878.86	\$	-
0	BP48V242U	XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS	\$	549.48	\$	-
0	SMART750RMXL2U	SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 6OUT XL USB DB9 SLOT	\$	520.17	\$	-
	/ MDF MATERIAL					
0	60150	Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom		1,500.00	\$	-
0	Dell - R410	PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS	\$	4,350.00	\$	-
0	Dell - R410	PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS	\$	5,250.00	\$	-
0	MDF	MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable)	\$	450.00	\$	-
0	MDF	MDF Material (24 Port Patch Panel with preminated amphenal)	\$	150.00	\$	<u> </u>
_				ment Subtotal	\$	-
L	YES			ation / Training	\$	-
		1 Year Premium Partner Support - No Advanced Repla	cem		\$	
		Chanatal Familia	mor	Sub-Total		-
				t / PFI Discount		
		11	JIAI	LINVESTMENT	Þ	-

^{*} The above quote does not include taxes and shipping charges.





^{*} Customer to supply servers for Shoreware Director and Distributed VM: Windows 2008, Windows 2012 (rls. 14) or VMWare. Unless included above.

^{*} Customer to supply data network (LAN / WAN) that supports QOS and Power over Ethernet. Unless included elsewhere in this proposal.

Quote Date: 1/30/2015

Project: RFP #992-15 Telecommunications

Customer Name: City of Manhattan Beach

Customer Contact: Gwen Eng
Location: Spares

Packet Fusion Team

John Ghyselinck, Engineer jghyselinck@packetfusion.com

Kasey Nelson, Sales Manager knelson@packetfusion.com

Dylan Smith dsmith@packetfusion.com
Order Processing, Jaemi Kim Jkim@packetfusion.com

		Spares				
QTY	PART #	DESCRIPTION		PRICE		XTENDED
APPLIAN	CES					
0	10320	ShoreGear 30	\$	1,595.00	\$	-
0	10259	ShoreGear 50	\$	1,995.00	\$	-
0	10324	ShoreGear 50V - 50 mailboxes max, 22 hrs of storage.	\$	2,495.00	\$	-
0	10260	ShoreGear 90	\$	2,995.00	\$	-
0	10325	ShoreGear 90V - 90 mailboxes max, 56 hrs of storage.	\$	3,695.00	\$	-
0	10261	ShoreGear 220T1	\$	5,995.00	\$	-
0	10229	ShoreGear 220T1A	\$	6,495.00	\$	-
0	10321	ShoreGear 24A	\$	2,995.00	\$	-
0	10322	ShoreGear T1k	\$	3,495.00	\$	-
0	10223	19" relay rack shelf for ½ U ShoreGear Units	\$	95.00	\$	-
PHONES						
0	10217	ShorePhone IP 115 - Silver /Black	\$	159.00	\$	-
0	10198	ShorePhone IP212k - Silver/Black	\$	299.00	\$	-
0	10196	ShorePhone IP230 - Silver/Black	\$	259.00	\$	_
0	10268	ShorePhone IP230G - Silver/Black (10 VPN Phones- Need to be paird w/ VPN	\$	329.00	\$	-
		Concentrator- see separate Optional Pricing)				
0	10218	ShorePhone IP265 Color Screen - Silver/Black	\$	369.00	\$	_
0	10204	ShorePhone IP560G - Silver/Black	\$	429.00	\$	-
0	10204	ShorePhone IP565G Color Screen - Silver/Black	\$	599.00	\$	-
0	10368	ShorePhone IP655 - 12-line, backlit ,touch screen, color display (Conference Rooms)	\$	749.00	\$	-
0	10401	Remote Microphone Pod IP655 - QTY 2 (Extended Mics for IP 655 Phones)	\$	195.00	\$	
2	10175	ShorePhone BB 24 - Silver/Black (Will swap out for new model next year for free)	\$	349.00	\$	698.00
0	10384	IP930D DECT Phone Starter Kit - US / Canada (Includes Base, Handset & Charger) - Require	-	599.00	\$	090.00
0	10386	IP930D DECT Priorie Starter Kit - 05 / Canada (includes Base, Haridset & Charger) - Require IP930D DECT BASE Phone (Add-on) - US/ Canada - Requires ST 14 or later	s , э \$	499.00	\$	-
0	10388	IP930D DECT BASE Priorie (Add-off) - 05/ Cariada - Requires 31 14 of fater	э \$	29.00	\$	-
			э \$			-
0	10449	IP930D DECT Phone Radio Repeater -Requires ST 14 or later ShorePhone IP420 - 2 line phone - Black (requires 14.x)		249.00	\$	-
0	10439		\$	189.00	\$	-
0	10437	ShorePhone IP480 - 8 line phone - Black (requires 14.x)	\$	299.00	\$	-
0	10438	ShorePhone IP480G - 8 line phone Gig - Black (Standard Staff, Admin & Exec Phones)	\$	369.00	\$	-
52	10436	ShorePhone IP485G - 8 line phone Gig Color LCD - Black	\$	429.00	\$	22,308.00
О г	10157	ShorePhone Power Adaptor	\$	35.00	\$	-
LIGENOE	Black	IP 200 / 500 Phone color? Silver or Black				
	S & SERVERS	Educing A Matter of Control	•	200.00	•	
0	30035	Extension & Mailbox License	\$	200.00		-
0	30039	Extension-only License	\$	140.00	\$	-
179	30040	Mailbox-only License	\$	90.00	\$	16,110.00
0	30041	Add'l Language License	\$	995.00	\$	-
0	30043	SIP Trunk Software License	\$	50.00	\$	-
0	30053	SIP Device License	\$	30.00	\$	-
0	21020	Distributed Voice Services License	\$	995.00	\$	-
0	30044	Additional Site License	\$	495.00	\$	-
0	40005	Personal Communicator		No Charge		No Charge
10	30052	Professional Communicator (Provides users with Softphone & P2P Video over VPN)	\$	80.00	\$	800.00
0	40006	Operator Communicator	\$	595.00	\$	-
TRIPP LI						
0	SMART1500CRMXL	SMART PRO UPS 1500VA COMPACT 2U RM 120V 8 OUTLET	\$	1,037.98	\$	-
0	BP48V27-2US	TRIPP LITE EXT 48V BTRY PK FOR SLCT 2U RK/TWR UPS SYS CUST PAY FRT	\$	878.86	\$	-
0	BP48V242U	XL BATTERY PACK FOR SMART PRO 1500-3000VA 2U RACKMOUNT UPS	\$	549.48	\$	-
0	SMART750RMXL2U	SMART PRO UPS 750VA RM 2U 120V 5-15P LINE-INT 6OUT XL USB DB9 SLOT	\$	520.17	\$	-
SERVER	/ MDF MATERIAL					
0	60150	Small Business Edition Server (ShoreTel UC Server 20): Celeron E3400/2.6GHz, 4GB RAM, 500GB HD. Ships with Microsoft Windows Server 2008 R2 for Telecom	\$	1,500.00	\$	-
0	Dell - R410	PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS	\$	4,350.00	\$	-
0	Dell - R410	PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS	\$	5,250.00	\$	-
0	MDF	MDF Material (24 Port Patch Panel, IP Power Strip, 16 GB USB, Serial Cable)	\$	450.00		-
0	MDF	MDF Material (24 Port Patch Panel with preminated amphenal)	\$	150.00	\$	-
				ent Subtotal	\$	39,916.00
Ī	YES	California Installation site? Yes or No		on / Training	\$	-
		1 Year Premium Partner Support - No Advanced Rep		_	\$	1,352.80
				Sub-Total	\$	41,268.80
		Shoretel Equ	ipment /	PFI Discount	\$	(17,563.04

^{*} The above quote does not include taxes and shipping charges.





^{*} Customer to supply servers for Shoreware Director and Distributed VM: Windows 2008, Windows 2012 (rls. 14) or VMWare. Unless included above.

^{*} Customer to supply data network (LAN / WAN) that supports QOS and Power over Ethernet. Unless included elsewhere in this proposal.

Quote Date: 1/30/2015

Project: CONTACT CENTER

Customer Name: City of Manhattan Beach

Customer Contact: Gwen Eng

Location: Next Level ACD- ShoreTel ECC

Packet Fusion Team

John Ghyselinck, Engineer ighyselinck@packetfusion.com Kasey Nelson, Sales Manager knelson@packetfusion.com

Order Processing, Jaemi Kim <u>Jkim@packetfusion.com</u>

Next Level ACD- ShoreTel ECC					
QTY	PART #	DESCRIPTION	PRICE	XTENDED	

ShoreTel's Enterprise Contact Center (ECC): Powerful inbound call center solution with advanced routing, scheduled and abandoned callback features, supervisor real-time management tools and historical measurement tools. Advanced multimedia solution with voice/web/e-mail routing, outbound campaigns, CRM integration, intuitive scripting and self service modules.

- Advanced call routing (routing by ANI)
- Advanced reporting
- Overflow and Interflow
- Unified Desktop
- Skills Based Routing
- IVR Script Engine

- Geographic Redundancy
- In Queue Announcements
- Outbound Dialing
- Advanced routing • Outbound Dialing
- Real Time management
- Multiple music sources
- Presentation of Customer Information
- CRM integration for Agents Multimedia routing (voice, email, web)
 - Geographic Redundancy
 - CRM integration

OFTWAR	E				
1	30133	ECC Base 10 Package for release 7 and above - Includes server based software for contact center. Includes 10 Agent licenses (inbound voice / callbacks), 30 IVR Port,1 Supervisor, 2 group/agent feed licenses	\$	8,504.00	\$ 8,504.0
10	30122	Enterprise Contact Center Inbound Voice License for release 7 and above - Add-on 1 agent and 1 IVR Port (concurrent)	\$	825.00	\$ 8,250.0
0	30123	ECC Outbound Campaign License for release 7 and above - 1 concurrent agent license for outbound campaign. This is an add on to inbound voice licenses. License consumed every time an agent logs into a group with dial list feature	\$	400.00	\$ -
0	30124	ECC Email License for release 7 and above - 1 concurrent agent license for handling emails. Add on to inbound voice licenses. License is consumed every time an agent logs into a group that has email feature enabled	\$	400.00	\$ -
0	30125	ECC Web License for release 7 and above - 1 concurrent agent licenses for handling web chat. Add on to inbound voice licenses. License is consumed every time an agent logs into a group that has chat feature enabled.	\$	400.00	\$ -
0	30126	Enterprise Contact Center IVR License for release 7 and above - One concurrent IVR port license. These are incremental licenses over either the ECC Base 10 Package or the ECC Base 10 IVR Package.	\$	200.00	\$ -
4	30127	Enterprise Contact Center Supervisor License for release 7 and above - One concurrent supervisor license. Includes capability to access Agent manager, Director, Reports, GCCS and Wallboard Editor.	\$	825.00	\$ 3,300.00
0	30128	Enterprise Contact Center Redundant Server License - License for the redundant or warm standby ECC server. Will be configured with the same licenses as the primary server.	\$	6,500.00	\$ -
0	18023	ShoreTel Contact Center Real-time Monitoring Bundle (includes 1 CC Interaction Viewer user, 1 CCIR Transform Service & 5 CC Agent Dashboard user licenses). Must be installed on separate server from CC server	\$	3,000.00	\$ -
ALL REC	ORDING				
1	18024	ShoreTel Call Recorder - Base package (5 simultaneous sessions) - Automated recording of external calls. Features rich, flexible recording profiles & web-based player for accessing recordings.	\$	5,000.00	\$ 5,000.0
0	18025	ShoreTel Call Recorder - Add-on (5 simultaneous sessions). Combine with Base Package incrementally for increased concurrent call recording capacity.	\$	200.00	\$ -
ERVER /	MDF MATERIAL				
0	Dell - R420	PowerEdge R420 - Single Intel Xeon E5502 / Single 160 GB HD / Single PS	\$	3,450.00	\$ -
1	Dell - R420	PowerEdge R420 - Dual Intel Xeon E5502 / Dual 160 GB HD / Dual PS	\$	5,250.00	\$ 5,250.0
				ment Subtotal	30,304.0
				tion / Training	8,425.0
		1 Year Prem	ium Pa	artner Support	2,424.3
				Sub-Total	41,153.3
		Shoretel Equip			(11,023.7
			OTAL	INVESTMENT	\$ 30,129.5

^{*} The above quote does not include taxes and shipping charges.





^{*} Requires a customer provided server or VMWare.

Quote Date: 1/30/2015

Project: RFP #992-15 Telecommunica

Customer Name: City of Manhattan Beach

Customer Contact: Gwen Eng

Location: CONFERENCE BRIDGE

Packet Fusion Team

John Ghyselinck, Engineer jghyselinck@packetfusion.com
Kasey Nelson, Sales Manager knelson@packetfusion.com

Order Processing, Jaemi Kim <u>Jkim@packetfusion.com</u>

CONFERENCE BRIDGE QTY PART # DESCRIPTION PRICE XTENDED

When employees can communicate and collaborate easily across an organization —whether sharing information in a presentation, working on a document together or instant messaging (IM) each other—productivity and business performance improve. By combining voice and data over the enterprise phone system, ShoreTel Conferencing provides rich conferencing and collaboration features, cost-effectively. Conferencing and instant messaging services are fully managed through ShoreTel Director. Conferences are managed through an intuitive Microsoft Outlook add-on and via a conferencing Web portal.

The SA-100 / SA-400 is a sealed appliance, optimized for resiliency and security, designed to run ShoreTel services such as integrated Audio Conferencing, Web Conferencing, and Instant Messaging.

The SA-100 / SA-400 can be deployed anywhere, including into a corporate DMZ. The appliance has been tested with well-known security tools for potential application and network vulnerabilities.

The SA 100 can scale to 50 simultaneous audio conferences, 30 simultaneous web conferences and 500 Simultaneous IM users. Upto (5) SA 100 or SA400 may be combined in a single stack to offer a single management view. No single audio conference can exceed 50 simultaneous audio or 30 simultaneous web conferences or 500 simultaneous IM Sessions.

The SA 400 can scale to 200 simultaneos audio conferences, 100 simultaneous web conferences and 2,000 Simultaneous IM users. Upto (5) SA 100 or SA400 may be combined in a single stack to offer a single managment view. No single audio conference can exceed 200 simultaneous audio or 100 simultaneous web conferences or 2,000 simultaneous IM sessions.

FEATURES

-Instant Messaging (XMPP)*

-Audio Conferencing (HD aduio)

-Managed by ShoreWare Director

-Web Conferencing
-Document Sharing

-Telephone Interface -Multiple Language Support -Application Sharing -Secure

-Built in Reporting

 $^{*}\text{IM}$ is incldued no charge with the base Communicator client in release 13.1 .

**SA100 requires 12.1 or higher. SA 400 requires 12.3 or higher.

Conference	e Bridge					
1	60125	SA-100 appliance required to host Conferencing and Instant Messaging. Requires ShoreTel 12 or later. 50 audio / 30 web / 500 IM	\$	2,995.00	\$	2,995.00
0	60145	SA-400 appliance required to host Conferencing and Instant Messaging. Requires ShoreTel 12.3 or later. 200 audio / 100 web / 2,000 IM	\$	12,995.00	\$	-
0	30091	10 Concurrent Audio Conferencing Ports. Requires ShoreTel 12.1 or later	\$	1,750.00	\$	-
1	30093	10 Concurrent Web Conferencing Ports. Requires ShoreTel 12.3 or lat	€\$	1,750.00	\$	1,750.00
		E	quipn	nent Subtotal	\$	4,745.00
		Ins	stallat	tion / Training	\$	2,500.00
		1 Year Premium Partner Support - No Advanced Repla	ceme	ent of Phones	\$	379.60
				Sub-Total	•	7,624.60
		Shoretel Equip	ment /	PFI Discount	\$	(2,087.80)
		T	DTAL	INVESTMENT	\$	5,536.80

^{*} The above quote does not include taxes and shipping charges.





Quote Date: 1/30/2015

Project: FAX SERVER

Customer Name: City of Manhattan Beach

Customer Contact: Gwen Eng

PART#

Location: FAX SERVER

Packet Fusion Team

John Ghyselinck, Engineer <u>ighvselinck@packetfusion.com</u>
Kasey Nelson, Sales Manager <u>knelson@packetfusion.com</u>

Dylan Smith <u>dsmith@packetfusion.com</u>

FAX SERVER		
DESCRIPTION	PRICE	XTENDED

MULTI-TECH

QTY

Our family of fax server solutions allows users to receive faxes wherever they are as e-mails and send faxes from any application that can print. By taking headquarters fax functionality and pushing it out to remote locations and mobile sales force, businesses cost-effectively increase productivity, while ensuring a high degree of security for both the sender and the recipient. Multi-Tech's FaxFinder is an easy to manage, scalable solution that is green and environmentally friendly, as it eliminates the need to keep paper records of fax communication.

The FaxFinder® V.34 fax server is a turnkey solution that connects to an analog port(s) of a PBX capable of DID to DTMF conversion. It converts faxes to PDF or TIFF files allowing the user to send, receive, and route faxes to/from the desktop from any application that can print. Available in 1-, 2-, 4- or 8-port models, it provides for easy set-up and configuration via its web interface, and provides error correction for fast, reliable fax transmissions.

AVAILABLE FEATURES:

- Available in 1, 2, 4 or 8 port models.
- Utilizes DTMF to route faxes to email.
- Faxes converted to PDF or TIFF files.
- Includes a send fax client compatible with Windows Vista, 2003, XP and 2000.
- Build one fax of multiple documents from multiple applications.
- -Schedule faxes to sent at a later time.
- Faxes are routed to first available FaxFInder fax server.
- Super G3 V.34/33.6K fax compression.
- MH, MR and MMr compression.
- Error Correction Mode (ECM) provides fast and reliable fax transmission.
- Informs user of failed transmission via email.
- Connects to 10/100BaseT Ethernet

FAX SER	RVER					
0	FF240	Multi-Tech 2-Port V.34 Fax Server	\$	1,799.00	\$	-
1	FF440	Multi-Tech 4-Port V.34 Fax Server	\$	2,599.00	\$	2,599.00
0	FF840	Multi-Tech 8-Port V.34 Fax Server	\$	4,199.00	\$	-
			Equipm	ent Subtotal	\$	2.599.00
			Equipm	ent Subtotal	\$	2,599.00
				on / Training		1,250.00
			1 Year Premium Par	tner Support	\$	307.92
				Sub-Total	•	4,156.92
			Equipment /	PFI Discount	\$	(311.88)





Quote Date: 1/30/2015

Project: RFP #992-15 Telecommunications P

Customer Name: City of Manhattan Beach

Customer Contact: Gwen Eng

Location: ACD CALL CENTER - WORKGROUPS

Packet Fusion Team

John Ghyselinck, Engineer ighyselinck@packetfusion.com

Kasey Nelson, Sales Manager knelson@packetfusion.com
Dylan Smith dsmith@packetfusion.com

		ACD CALL CENTER - WORKGROUPS				
	PART#	DESCRIPTION		PRICE		XTENDED
	RUOPS / CAI					
0	40007	Agent Communicator (Workgroups- ShoreTel's inherent ACD Solution)	\$	295.00	\$	
0	40008	Supervisor Communicator (Workgroups- ShoreTel's inherent ACD Solution)	\$	595.00	\$	
0	18007	Bundle of three Enhanced ShoreWare Workgroup Reports (Abandoned Call, Target SLA, and	\$	7,425.00		
		Agent Daily Login/Logout) and ShoreWare Workgroup Monitor Application (Realtime				
_		performance monitor for ShoreTel Workgroups)	_		\$	
0	18045	Report Scheduler - Application that runs, stores, and delivers ShoreTel CDR based historical	\$	3,500.00	•	
	40040	reports (both built-in and Enhanced) unattended. Requires a separate Non ShoreTel PC to	•	= 40= 00	\$	
0	18016	Outbound Campaign IVR Application. Base Package (5 Simultaneous Calls) Outbound	\$	5,495.00	\$	
_		Announcements with transfer to agent.	_			
0	18017	Outbound Campaign IVR Application. Add-on Bundle (5 Simultaneous Calls)	\$	1,095.00	\$	
0	18027	Cost Recovery Integration Application - Do Not Call Application Base Server License. Calls	\$	4,000.00	\$	
		from a database (customer provided) can be blocked from being called.				
0	18028	Do Not Call Application Desktop User License.	\$	40.00	\$	
M INT	EGRATION					
0	41002	CRM Integration Adapter: SALESFORCE.COM	\$	200.00	\$	
0	41002	CRM Integration Adapter: NETSUITE	\$	200.00	\$	
0	41004	CRM Integration Adapter: MS DYNAMICS	\$	200.00		
			Ψ	200.00	Φ	
	EL's CALL R		¢.	E 000 00	e	
0	18024	ShoreTel Call Recorder - Base package (5 simultaneous sessions) - Automated recording of	\$	5,000.00	\$	
		external calls. Features rich, flexible recording profiles & web-based player for accessing				
		recordings.				
^	40005	CharaTal Call Bassadar Add on (F simultaneous sessions) Combine with Bass Baskers	•	000.00	Φ.	
0	18025	ShoreTel Call Recorder - Add-on (5 simultaneous sessions). Combine with Base Package incrementally for increased concurrent call recording capacity.	\$	200.00	ф	
		incrementally for increased concurrent call recording capacity.				
B DIA	LER					
0	93111	Single Web Dialer License. Provides click to dial functionality. One license per user is	\$	72.00		
		required. Supported configurations include IE (Windows) plus Chrome and Firefox (Windows,				
0	18049	Base Bundle of 25 Web Dialer application licenses. Provides click to dial functionality. One	\$	500.00	\$	
		license per user is required. Supported configurations include IE (Windows) plus Chrome and				
		Firefox (Windows, Mac, Linux)				
0	18050	Base Bundle of 50 Web Dialer application licenses. Provides click to dial functionality. One	\$	800.00	\$	
		license per user is required. Supported configurations include IE (Windows) plus Chrome and				
		Firefox (Windows, Mac, Linux).				
0	18051	Add On Bundle of 5 ShoreTel Web Dialer licenses. Provides click to dial functionality.	\$	70.00	\$	
		Supported configurations include IE (Windows) plus Chrome and Firefox (Windows, Mac,				
		Linux). One license per user is required. Must first purchase a Base Bundle.				
P DIAL	<u>LER</u>					
0	18012	Single Application Dialer License. Provides click to dial functionality from within Microsoft	\$	72.00		
		applications. One license per user is required.				
0	18053	Base Bundle of 25 Application Dialer licenses. Provides click to dial functionality from within	\$	500.00	\$	
		Microsoft applications. One license per user is required.	•		•	
	18054	Base Bundle of 50 Application Dialer licenses. Provides click to dial functionality from within	\$	800.00	\$	
0						
0		Microsoft applications. One license per user is required.				
	18055	Microsoft applications. One license per user is required. Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within	\$	70.00	\$	
0	18055	Microsoft applications. One license per user is required. Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle.	\$	70.00	\$	
0	18055	Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle.	\$	70.00	\$	
0 B/AP	PP DIALER -	Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle. BUNDLE				
0		Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle. BUNDLE Base Bundle of 25 Web Dialer plus 25 Application Dialer licenses. Provides click to dial	\$	70.00	\$	
0 B/AP 0	18057	Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle. BUNDLE Base Bundle of 25 Web Dialer plus 25 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications.	\$	600.00	\$	
0 EB / AP	PP DIALER -	Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle. BUNDLE Base Bundle of 25 Web Dialer plus 25 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Base Bundle of 50 Web Dialer plus 50 Application Dialer licenses. Provides click to dial			\$	
0 EB / AP 0	18057	Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle. BUNDLE Base Bundle of 25 Web Dialer plus 25 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications.	\$	600.00	\$	
0 EB/AP 0 0	18057 18058	Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle. BUNDLE Base Bundle of 25 Web Dialer plus 25 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Base Bundle of 50 Web Dialer plus 50 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications.	\$	600.00	\$	
0 EB / AP 0	18057	Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle. BUNDLE Base Bundle of 25 Web Dialer plus 25 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Base Bundle of 50 Web Dialer plus 50 Application Dialer licenses. Provides click to dial	\$	600.00	\$	
0 EB/AP 0 0	18057 18058 18059	Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle. BUNDLE Base Bundle of 25 Web Dialer plus 25 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Base Bundle of 50 Web Dialer plus 50 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Add On Bundle of 5 Web Dialer plus 5 Application Dialer licenses. Provides click to dial	\$	600.00	\$	
0 EB / AP 0 0 0	PP DIALER - 18057 18058 18059	Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle. BUNDLE Base Bundle of 25 Web Dialer plus 25 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Base Bundle of 50 Web Dialer plus 50 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Add On Bundle of 5 Web Dialer plus 5 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Must first purchase a	\$ \$	600.00 1,000.00 90.00	\$ \$	
0 EB / AP 0 0	18057 18058 18059	Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle. BUNDLE Base Bundle of 25 Web Dialer plus 25 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Base Bundle of 50 Web Dialer plus 50 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Add On Bundle of 5 Web Dialer plus 5 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Must first purchase a	\$	600.00	\$	
0	18057 18058 18059 18059 18029	Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle. BUNDLE Base Bundle of 25 Web Dialer plus 25 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Base Bundle of 50 Web Dialer plus 50 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Add On Bundle of 5 Web Dialer plus 5 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Must first purchase a Base Bundle. ShoreTel Enhanced Paging Application - Base package - Enhanced Paging including Audio & Text Alerts	\$ \$ \$	600.00 1,000.00 90.00 5,500.00	\$ \$	
0 EB / AP 0 0 0 0	PP DIALER - 18057 18058 18059	Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle. BUNDLE Base Bundle of 25 Web Dialer plus 25 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Base Bundle of 50 Web Dialer plus 50 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Add On Bundle of 5 Web Dialer plus 5 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Must first purchase a Deadle. Shortel Enhanced Paging Application - Base package - Enhanced Paging including Audio & Text Alerts ShoreTel Enhanced Paging Application - Additional server instances. Needed for any location	\$ \$ \$	600.00 1,000.00 90.00	\$ \$	
0 EB / AP 0 0 0 HANC 0	18057 18058 18059 18059 18029 18030	Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle. BUNDLE Base Bundle of 25 Web Dialer plus 25 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Base Bundle of 50 Web Dialer plus 50 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Add On Bundle of 5 Web Dialer plus 5 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Must first purchase a Base Bundle. ShoreTel Enhanced Paging Application - Base package - Enhanced Paging including Audio & Text Alerts	\$ \$ \$	600.00 1,000.00 90.00 5,500.00	\$ \$	
0 0 0 0 0 HANC 0	18057 18058 18059 18059 18029	Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle. BUNDLE Base Bundle of 25 Web Dialer plus 25 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Base Bundle of 50 Web Dialer plus 50 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Add On Bundle of 5 Web Dialer plus 5 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Must first purchase a Base Bundle of 50 Web Dialer plus 5 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Must first purchase a Base Bundle of 50 Web Dialer plus 5 Application - Base package - Enhanced Paging including Audio & Text Alerts ShoreTel Enhanced Paging Application - Additional server instances. Needed for any location requiring this application other than main location.	\$ \$ \$	600.00 1,000.00 90.00 5,500.00	\$ \$	
0 0 0 0 0 HANC 0	18057 18058 18059 18059 18029 18030	Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle. BUNDLE Base Bundle of 25 Web Dialer plus 25 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Base Bundle of 50 Web Dialer plus 50 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Add On Bundle of 5 Web Dialer plus 5 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Must first purchase a Deadle. Shortel Enhanced Paging Application - Base package - Enhanced Paging including Audio & Text Alerts ShoreTel Enhanced Paging Application - Additional server instances. Needed for any location	\$ \$ \$	600.00 1,000.00 90.00 5,500.00	\$ \$	
0 EB / AP 0 0 0 HANC 0 0	18058 18059 18059 18029 18030 DIRECTORY	Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle. BUNDLE Base Bundle of 25 Web Dialer plus 25 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Base Bundle of 50 Web Dialer plus 50 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Add On Bundle of 5 Web Dialer plus 5 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Must first purchase a Dead of the plus of the	\$ \$ \$	5,500.00 5,800.00	\$ \$ \$ \$	
0 EB / AP 0 0 0 HANC 0 0	18058 18059 18059 18029 18030 DIRECTORY	Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle. BUNDLE Base Bundle of 25 Web Dialer plus 25 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Base Bundle of 50 Web Dialer plus 50 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Add On Bundle of 5 Web Dialer plus 5 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Must first purchase a Dead of the plus of the	\$ \$ \$	600.00 1,000.00 90.00 5,500.00 500.00	\$ \$ \$ \$	
0 EB / AP 0 0 0 HANC 0 0	18058 18059 18059 18029 18030 DIRECTORY	Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle. BUNDLE Base Bundle of 25 Web Dialer plus 25 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Base Bundle of 50 Web Dialer plus 50 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Add On Bundle of 5 Web Dialer plus 5 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Must first purchase a December of the Computer of the	\$ \$ \$ \$ \$ \$ quip	5,500.00 5,800.00	\$ \$ \$ \$	
0 EB / AP 0 0 0 HANC 0	18057 18058 18059 EED PAGING 18029 18030 DIRECTORY 93080	Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle. BUNDLE Base Bundle of 25 Web Dialer plus 25 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Base Bundle of 50 Web Dialer plus 50 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Add On Bundle of 5 Web Dialer plus 5 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Must first purchase a December of the Computer of the	\$ \$ \$ \$ quip	5,500.00 5,800.00 ment Subtotal	\$ \$ \$ \$	
0	18057 18058 18059 EED PAGING 18029 18030 DIRECTORY 93080	Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle. BUNDLE Base Bundle of 25 Web Dialer plus 25 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Base Bundle of 50 Web Dialer plus 50 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Add On Bundle of 5 Web Dialer plus 5 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Must first purchase a Dead Popular ShoreTel Enhanced Paging Application - Base package - Enhanced Paging including Audio & Text Alerts ShoreTel Enhanced Paging Application - Additional server instances. Needed for any location requiring this application other than main location. Active Directory (AD) Import Application. Auto Synchonizes ShoreTel System Directory with Microsoft AD information E California Installation site? Yes or No	\$ \$ \$ \$ quip	5,500.00 5,800.00 ment Subtotal	\$ \$ \$ \$ \$ \$ \$	
B/APP) HANC	18057 18058 18059 EED PAGING 18029 18030 DIRECTORY 93080	Add On Bundle of 5 Application Dialer licenses. Provides click to dial functionality from within Microsoft applications. One license per user is required. Must first purchase a Base Bundle. BUNDLE Base Bundle of 25 Web Dialer plus 25 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Base Bundle of 50 Web Dialer plus 50 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Add On Bundle of 5 Web Dialer plus 5 Application Dialer licenses. Provides click to dial functionality from within popular browsers and Microsoft applications. Must first purchase a Dead Popular ShoreTel Enhanced Paging Application - Base package - Enhanced Paging including Audio & Text Alerts ShoreTel Enhanced Paging Application - Additional server instances. Needed for any location requiring this application other than main location. Active Directory (AD) Import Application. Auto Synchonizes ShoreTel System Directory with Microsoft AD information E California Installation site? Yes or No	\$ \$ \$ \$ quipestallacem	5,500.00 5,800.00 ment Subtotal ation / Training ent of Phones Sub-Total	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	

^{*} The above quote does not include taxes and shipping charges.





Quote Date: 1/30/2015

Project: VoIP / LAN / WAN Assessment

Customer Name: City of Manhattan Beach

Customer Contact: Gwen Eng
Location: All Locations

Packet Fusion Team

John Ghyselinck, Engineer ighyselinck@packetfusion.com
Kasey Nelson, Sales Manager knelson@packetfusion.com

Order Processing, Jaemi Kim Jkim@packetfusion.com

All Locations

QTY PART# DESCRIPTION PRICE XTENDED

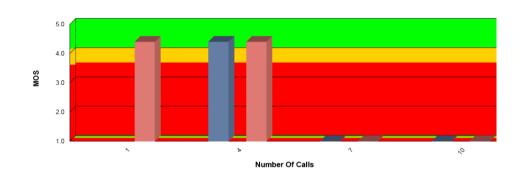
Voice-over-IP (VoIP) enables organizations to integrate voice and data into a single network and realize a wide range of benefits, including significant cost savings and reduced headaches associated with managing multiple networks.

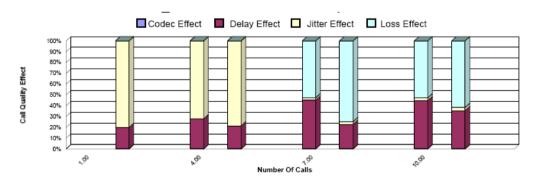
But combining voice and data (and sometimes video) on the same corporate network is risky. You need sufficient bandwidth to support multiple services running concurrently, and you need to ensure acceptable quality and non-stop availability, even if new applications are added, traffic increases or the network itself changes.

If you're thinking about implementing a VoIP network, Packet Fusion can assess your situation and recommend and implement a configuration that meets your company's needs for the short and long term.

If you already have a VoIP network, or are thinking about adding voice on top of your existing data network, Packet Fusion can stress test any combination of network conditions, such as latency, packet loss, bandwidth congestion, BER, link disconnects, or traffic conditions, and make recommendations to improve performance and reliability.

For companies experiencing voice quality issues on their network, Packet Fusion can provide diagnostic tests to determine how to remedy the situation and side step issues that may occur when you make changes to your enterprise environment in the future.





1	Base Price for VoIP Assesment	\$ 3,500.00	\$ 3,500.00
8	Number of Additional Sites	\$ 500.00	\$ 4,000.00

 Subtotal
 7,500.00

 Discount
 (5,000.00)

 Total
 2,500.00





Quote Date: 1/30/2015

Project: Maintenance / Support

Customer Name: City of Manhattan Beach

Customer Contact: Gwen Eng

Packet Fusion Team

John Ghyselinck, Engineer <u>iqhyselinck@packetfusion.com</u>
Kasey Nelson, Sales Manager <u>knelson@packetfusion.com</u>

Dylan Smith dsmith@packetfusion.com

MAINTENANCE / SUPPORT - Excluding Optional Items

PAID UPFRONT OPTION:	
Year 1:	Included
Year 2:	\$ 17,043.06
Years 2 and 3 (3 years total)	\$ 28,973.20
Vegrs 2 3 4 and 5 (5 years total)	\$ 55 389 95

If included in agreement and paid upfront with original purchase. 10% Discount
If included in agreement and paid upfront with original purchase. 15% Discount

PAID ANNUALLY OPTION:					
Year 1:		Included			
Year 2:	\$	17,043.06			
Years 2 and 3 (3 years total)	\$	31,529.66			
Years 2, 3, 4 and 5 (5 years total)	\$	61,781.09			

If included in agreement and paid annually with original purchase - 5% discount If included in agreement and paid annually with original purchase - 7.5% discount

Maintenance costs quoted above represent 4 hour response time, and full coverage for all equipment; our "Premium" best package available.

Description

Premium Maintenance Agreement additionally includes:

- * PPM Primary Period of Maintenance: 24 x 7 x 365
- * Response Time for Minor Malfunction: 2 hours by Telephone and 24 hours on site for California locations.
- * Response Time for Major Malfunction: 1 hour by Telephone and 4 hours on-site for California locations.
- * Next Business Day Parts replacements for sites outside California but within US.
- * This SLA does not cover international locations.
- * Full Advanced Replacement Warranty on all equipment phones not covered.
- * Packet Fusion Personalized Web Portal for on-line account control, tracking and equipment inventory info.
- * All ShoreTel Software updates are included: Patches / Fixes / Updates / New Releases (hardware and OS labor not included).
- * Proactive Remote System Monitoring with Maintenance and Diagnostics
- $^{\star} \ \, \text{Access to ShoreTel.com website for Knowledge Base / Whitepaper / FAQ's / Downloads}$
- * 1 Free Scheduled Preventive Maintenance Visit per Year
- * Non ShoreTel Products may require costs for upgrades.

In addition to these services, the purchase of these contracts will entitle you to preferred rates on labor outside the scope of the contract including:

Traffic Studies, Scheduled Customer Care, Software Upgrades, System Audits (power & grounding), After-hour services, & MAC (Moves, Adds, & Changes)

Normal Business Hour Labor Rates

T & M: \$175.00 per hour

Support Customers: \$125.00 per hour for on site California Customer and all remote work worldwide.

\$175.00 per hour for all on site work for customers outside of California.

- Minimum billed labor hours of 0.5 for remote service & 1 hour for on-site services plus 1 hour of travel
- After hour service rates will be based on 1.5x normal labor rates
- Travel Charges may be applied to locations 25 miles outside of PFI office areas
- · All Materials will be charged separately
- VPN access is required for remote support





^{**}Requirements for all Services:

PACKET FUSION/SHORETEL PRICING & ACCEPTANCE

Total Investment: \$314,255.58

• Tax and	Shipping are	ined in this quotation is proprietary to Pa not included in this quote. change after 30 days of quote date.	cket Fusion, Inc. and customer named above.				
Paymei	nt Terms:	:					
	Cash:	 30% due upon contract execution 30% due upon equipment delivery to specified client site, inventory and validation 30% due as progress payments - invoiced by Vendor after Installation and User Acceptance Testing of the phases delineated in Schedule A and Schedule of Events 10% due within 35 days of Delivery and Acceptance, by phase. 					
	Lease:	upon complete funding from the custor	50% payment due upon contract signing. This payment will be refunded in full to the customer upon complete funding from the customer's chosen leasing company. This down payment is waived if the customer leases the equipment through Tamco and chooses the pre-funding option.				
		ns, pricing and conditions are satisfactory ne work as specified.	v and are hereby accepted as stated. Packet Fu	sion, Inc. is			
City of	M anhatta :		Purchase Order #:				
		(1	Hard copy required)				
Printed Na	ame:		Date:				
Title:		<u>P</u>	Project Name:				
Packet	Fusion, I	nc.					
Signature:			Date:				
Printed Na	ame:						
Title:							

(includes shipping and taxes, but no optional items)



