



August 31, 2023

Manhattan Beach Fire Department  
400 15th Street  
Manhattan Beach, CA, 90266

**First Due is the sole source for fire & life safety!based occupancy management, automated pre-planning, mobile and web response, inspections, permitting, invoicing and community engagement for the Manhattan Beach Fire Department.**

To Whom It May Concern,

Locality Media Inc dba First Due provides end-to-end support for fire/EMS services, fulfilling the identified needs and requirements set forth by the Manhattan Beach Fire Department. **This software is exclusively owned by Locality Media, Inc. and we are the sole provider of this solution.** We offer:

- A best-of-breed Occupancy Management and Automated Pre-Incident Planning solution to collect data and create comprehensive pre-plans in the field, and create pre-plans on every structure by interfacing with data sources such as the assessor's office and the building department.
- A complete Responder application, tied to dispatch, so crews can access critical information at the time of response, as well as be notified en-route to the call, all on web, iOS, and Android.
- A comprehensive Inspections module, including functionality for field inspections, virtual inspections, scheduling systems, pre-incident planning, and violation management tools.
- A permits module, including permit management, customizable permit type creation, the ability to plan reviews, and manage permit fees.
- A next-gen invoicing module, designed to be highly configurable, and easy to use, allowing for bulk invoicing, Online payments, and extensive reporting.
- A one of a kind interactive "Community Connect" platform. This allows your residents and business owners to share critical life safety information on the occupants of their homes & businesses.
- Full CAD Integration.

All components of our platform are designed, produced and sold exclusively by

First Due. For more information, please visit [www.firstdue.com](http://www.firstdue.com).

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