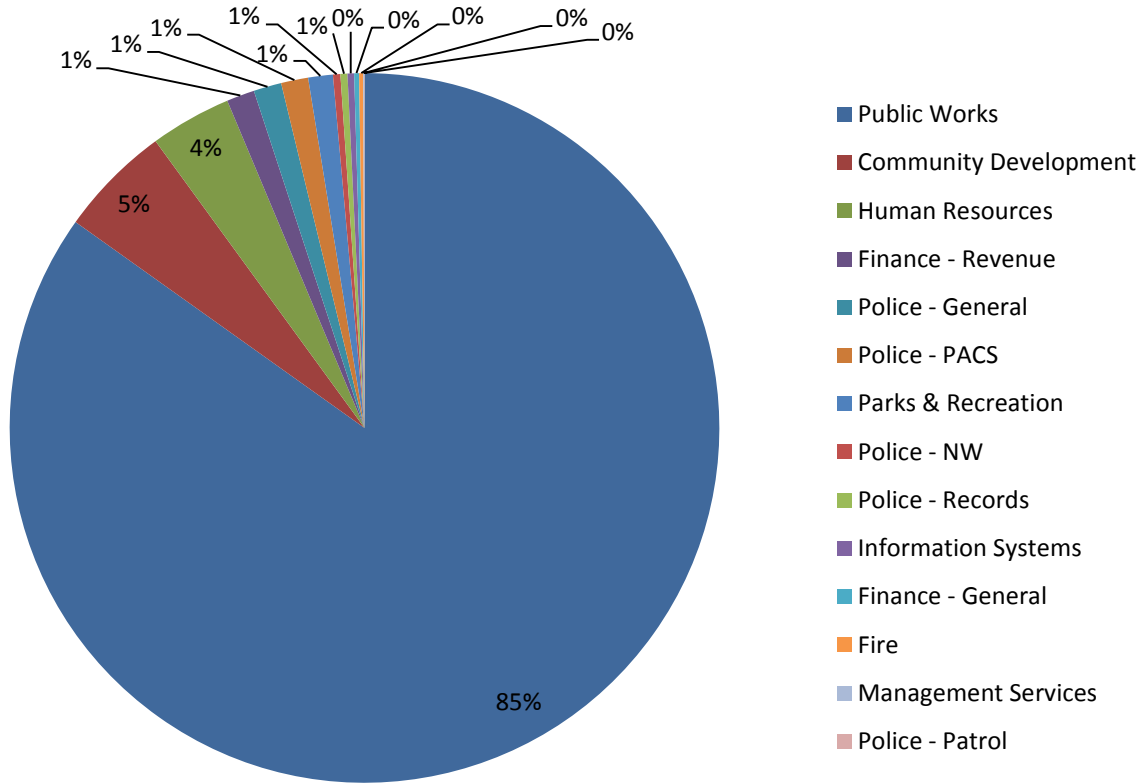


GoRequest Citizen Service Requests 10/01/2013 - 11/01/2014



Topic	Count
Community Development	
Business Sign Violations	1
Construction Project Inquiry	2
Construction Site Problems	16
General Property Information	7
Overgrown Trees and Weeds (Private Property)	6
Traffic Control Measures	227
Trash Cans in Public View	8
Tree Removal	4
Zoning	3
Total - Community Development	274
Finance - General	
Animal License	0
Business License	2
Cash Key	1
High Water Bill	9
Total - Finance - General	12
Finance - Revenue	
Annual Budget and Financial Report	0
Water and Trash Billing	68

GoRequest Citizen Service Requests

10/01/2013 - 11/01/2014

Topic	Count
Total - Finance - Revenue	68
Fire	
About the Fire Department	6
Accidental Fire Alarm or Smoke Detector Set Off (False Alarms)	1
Cardio Pulmonary Resuscitation (CPR) Classes	0
Community Emergency Response Team (CERT)	0
Envelope of Life	0
Reporting Fire Hazards	3
Total - Fire	10
Human Resources	
Employment Application Process	25
Job Interest Card	173
Total - Human Resources	198
Information Systems	
City Website - Comments and Suggestions	16
Total - Information Systems	16
Management Services	
About the Boards and Commissions	1
Absentee Ballot	1
Total - Management Services	2
Parks & Recreation	
Adult Dances	0
Adult Transportation	1
After School Program	0
Banners Over Public Streets Permit	6
Bus Trips	0
City Instructor	0
Community and Recreation Facility Initiatives	2
Concerns/Suggestions on Events and Attractions	6
Concert in the Park Series - Performing	3
Dog Parks	2
Events and Attractions in the Fall	1
Events and Attractions in the Spring	0
Events and Attractions in the Summer	6
Events and Attractions in the Winter	0
Events and Attractions Year Round	3
Exhibiting Artwork at the Creative Arts Center	0
Field Closures - Cancelled Athletic Events	1
Health Fair	0
Hosting Special Events Process	4
Park Facilities	8
Park Fields	3
Parks and Recreation - Class Instructors	3
Parks and Recreation Activity Brochure (MANHAPPENINGS)	1
Parks and Recreation Program/Course - Concerns	2

GoRequest Citizen Service Requests
10/01/2013 - 11/01/2014

Topic	Count
Registering for a Class or Activity	0
Reserving Facilities or Renting Fields	4
Senior Clubs and Organizations	1
Senior Health Fair	0
Swim Lessons and Lifeguard Training	0
Swimming Pools and Aquatic Programs	1
Transportation Options	0
Transportation Options for Older Adults 55+ and the Disabled	1
Volunteer Opportunities	1
Volunteer Opportunities with Parks and Recreation	0
Total - Parks & Recreation	60
Police - General	
Reporting Crime Anonymously	27
Suggestions or Concerns	41
Total - Police - General	68
Police - NW	
Neighborhood Watch Program	18
Total - Police - NW	18
Police - PACS	
Abandoned or Inoperable Vehicles	13
Animal Complaints or Other Animal-Related Problems	51
Animal Cruelty or Abuse	2
Total - Police - PACS	66
Police - Patrol	
Recyclables Theft	1
Total - Police - Patrol	1
Police - Records	
Police Reports	17
Total - Police - Records	17
Public Works	
Aerial Photographs	1
Fire Hydrants Maintenance	3
Graffiti and Vandalism	102
Maps	0
Meter Changeout Form	2
News Racks	0
Parking Lot Maintenance	28
Parking Meter Issues	65
Parks Maintenance	1779
Pier Maintenance	17
Pothole Repair	34
Refuse Services - WM	310
Report a Water Waster	23
Sewer and other Utilities	3
Sewer Service Problems	8

GoRequest Citizen Service Requests
10/01/2013 - 11/01/2014

Topic	Count
Sidewalk Maintenance	67
Slurry Sealing	1
Standard Drawings	0
Storm Drains	11
Street Improvement Plans or Project Status Inquiry	28
Street Light	161
Street Maintenance and Repair	709
Street Sweeping	33
Streetscape Maintenance	61
Survey Information	1
Traffic Signals	18
Traffic Signs and Markings	966
Tree and Shrub Maintenance	66
Water Pressure	10
Water Quality Concerns	18
Water Service Contact	8
Water Shut Off	5
Total - Public Works	4538
All Topics	
Total All Topics	5348