



Beach Cities Outreach Outcomes

November 2019 - December 2021

Final Report

Assessments, Interactions	From Contract Start to Date				Progress to Date	
	MB	HB	RB	Total	Goal	Progress
Street Outreach Interactions by City: Contacts in the field between Outreach / Housing Navigators and Clients						
Number of Clients	55	66	102	223		
Number of Interactions	411	362	598	1371		
Clients Case Managed: Ongoing engagement centered around a housing plan						
1 - 4 (Priority Score 1)	0	0	3	3		
5 - 7 (Priority Score 2)	3	1	1	5		
8 - 11 (Priority Score 3)	8	7	14	29		
12 - 17 (Priority Score 3)	14	15	37	66		
Totals:	25	23	55	103		
Clients Assessed (By Acuity Score): CES Surveys conducted with Clients by Beach Cities Outreach staff						
1 - 4 (Priority Score 1)	0	0	0	0		
5 - 7 (Priority Score 2)	2	0	0	2		
8 - 11 (Priority Score 3)	8	8	11	27		
12 - 17 (Priority Score 3)	10	11	20	41		
Totals:	20	19	31	70	200	35%
	5	4	25	34		
	25	23	56	104		
Documentation / Benefits Enrollment: Clients who have all necessary documents, and are enrolled in eligible DPSS programs						
Document Ready	14	12	26	52		
Benefits Enrolled	12	13	31	56		
Totals:	26	25	57	108	120	90%
Program Placements						
Interim Housing Referrals Made	14	20	41	75	% Attained:	84%
Interim Housing Referrals Attained	7	18	38	63	24	263%
COVID-19 Project Room Key Referrals Made	5	6	6	17		
COVID-19 Project Room Key Referrals Attained	2	6	6	14		
COVID-19 Rec Center Shelter Referrals Made	0	3	9	12		
COVID-19 Rec Center Shelter Referrals Attained	0	3	8	11		
<i>*Broken out from Interim Housing Referrals *COVID-19 Emergency Action Steps*</i>						
Treatment Programs Referrals Made	5	9	16	30	% Attained:	73%
Treatment Program Referrals Attained	3	5	14	22	50	44%
Stable Housing Referrals	13	9	24	46	% Attained:	87%
Stable Housing Placements	12	6	22	40	22	182%

Dictionary

Term	Definition
Assessment	Standard set of questions used to determine a client's vulnerability. The vulnerability is quantified as the client's 'Acuity Score.' There is a separate assessment for each population: Single Adults, Families and Youth. Also known as a VI-SPDAT (Vulnerability Index - Service Prioritization Assistance Tool).
Acuity Score	The numeric outcome of an Assessment, measuring a client's vulnerability while experiencing homelessness. Certain programs and resources are only available to clients with a high enough Acuity Score.
Priority Score	A simplification of the range of Acuity Score values into a scale with scores 1 (Acuity Score 0-4), 2 (Acuity Score 5-7) and 3 (Acuity Score 8-17). Certain programs and resources are only available to clients with high enough Priority Scores. For example, only clients with a Priority Score of 3 are eligible for enrollment in a Housing Navigation program.
CES	Coordinated Entry System; a common set of protocols, including assessments and referrals, used by homeless service providers across Los Angeles County in order to connect people experiencing homelessness to various resources and services more efficiently.
Documentation Ready	A term meaning that a client has secured their California ID, Social Security Card, Verification of Income, and Verification of Homelessness.
DPSS Benefits Enrollment	Assistance with enrollment in appropriate Department of Public Social Services programs including; General Relief, Cal Fresh, Cal Works, etc.
Interim Housing	This section includes Crisis and Bridge Housing. An interim facility is where individuals can be temporarily housed and continue receiving ongoing care for a specific reason, either medical or mental health related including recuperative care. This also includes the 3 tiers of COVID-19 related shelters.
Project RoomKey	COVID-19 Tier 1 - Utilizes hotel/motels for shelter, targeted for asymptomatic people experiencing homelessness (PEH) who are considered high-risk and need shelter. Includes seniors 65+ and/or those with underlying health conditions.
Isolation and Quarantine Site	COVID-19 Tier 2 - Consists of shelters for those who test positive, are symptomatic, or need isolation and quarantine while waiting for test results or access to testing, and PEH who are asymptomatic but may need isolation due to exposure to a COVID-19 positive individual. *Not utilized in this report*
Recreation Center	COVID-19 Tier 3 - LA City and County Recreation Centers utilized as general emergency shelter for asymptomatic PEH.
Referral Made	A request sent to a program to provide services to a client.
Referral Attained	A response to a 'Referral Made,' confirming that the program is able and willing to provide their services to the referred client.
Treatment Programs	Includes linkage to programs for mental health, Detox and substance use, and physical health care.
Stable Housing	Any housing that a client can stay housed in with no time limitation placed on their stay. Also known as Permanent Housing.

Reporting Period: Nov. 2019 - December 2021

Meeting Participation And Training Outcomes	From			Notes
	Contract Start	Goal	Progress	
Monthly Beach Cities Management	25	16	156%	
Beach Cities Hub Care Coordination	32	32	100%	
SBCCOG Homeless Task Force Bi-Monthly	9	8	113%	
Annual Community Stakeholder Roundtable	1	1	100%	
City Staff Training for Frequent Contact Staff	1	1	100%	
City Staff Training for remaining Staff	1	1	100%	